



**WALES & WEST
UTILITIES**

Miss Catherine Marlton
Clerk to Totnes Town Council
The Guildhall Offices
5 Ramparts Walk
Totnes
Devon
TQ9 5QH

Wales & West House
Spoooner Close
Celtic Springs
Coedkernew
Newport NP10 8FZ
Telephone/Ffôn: 0800 912 29 99
Fax/Ffacs: 0870 1450076
Email/Ebost: enquiries@wwutilities.co.uk
www.wwutilities.co.uk

Tŷ Wales & West
Spoooner Close
Celtic Springs
Coedcernyw
Casnewydd NP10 8FZ

7 December 2018

Totnes gas pipe investment

Dear Miss Marlton,

I want to let you know about our gas pipe upgrade work in Totnes which is essential to keep the gas flowing to homes and businesses in your area and to make sure you and your family are safe and warm for generations to come.

We'll start work on 2 January on Plymouth Road, Smithfields, Broomborough Drive, Farwell Road and Western By-Pass and Cambrian Place and, barring any engineering difficulties, we expect to be finished by April 2019.

We know our work can be disruptive, so we have worked closely with Devon County Council to keep disruption to a minimum. To keep the local community, road users and our colleagues safe, phased road closures and two way traffic lights will be in operation throughout the work. Diversion routes will be clearly signposted.

This essential gas pipe investment work is part of our multi-million-pound 30 year gas pipe investment programme across Wales and the south west of England. Old metal gas pipes within 30 metres of buildings are being upgraded to new, long lasting plastic ones. We are spending £1.4 million on this programme every week to keep the gas flowing and make sure your gas network is fit for the future.

I hope this letter gives you the information you need on our work, but if you have any further questions, please do not hesitate to contact my colleague Reece Emmitt on 07890629500 or email reece.emmitt@wwutilities.co.uk.

I appreciate this work may, at times, be inconvenient, but it really is essential to make sure that we keep the gas flowing to homes and businesses in your area and you and your family are safe and warm for generations to come.

Yours sincerely

Roxanne Whittaker
Programme Controller

Smell gas? Call us!
Arogli nwy? Ffoniwch ni!
0800 111 999

All calls will be recorded and may be monitored
Bydd yr holl alwadau'n cael eu cofnodi ac
fe allant gael eu monitro



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Registered Office:
Wales & West House, Spoooner Close, Celtic Springs,
Coedkernew, Newport NP10 8FZ
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