



The Occupier

Community Relations  
Western House  
1 Holbrook Way  
Swindon  
SN1 1BD

**24 hour National Helpline  
03457 11 41 41**

28 November 2018

Our reference MLN1 222m 1386y

Dear Neighbour

### **Totnes station platform work**

We wanted to give you advance notice that we will be working to maintain the railway track near you. As part of our Railway Upgrade Plan, we will shortly be extending the London bound platform (Plymouth end) at Totnes station.

This will require night time mid week and weekend working. We will be doing this work between the hours of 11:00 pm and 8:30 am on the following dates, but please be aware these dates may change;

<b>Dates of shift</b>
<b>Saturday 1 - Sunday 2 December:</b> Forming access from the end of the platform.
<b>Saturday 8 – Sunday 9 December</b> – Excavation and installation of foundation blocks using a crane
<b>Monday 10 – Friday 14 December (Mid week nights)</b> – Construction of platform
<b>Saturday 15 – Sunday 16 December</b> – Excavation and installation of foundation blocks using a crane
<b>Monday 17 – Friday 21 December (Mid week nights)</b> – Construction of platform
<b>Some night working will also be required in the new year</b>

**Safety** – See something suspicious? Contact British Transport Police 0800 405040.

## What will we be doing?

The platform is being extended to accommodate the new, longer trains. The work will need to be carried out at night when the station is closed and no trains are running to avoid possible conflict with train movements and the public using the platform.

We will be using excavators, dumpers and small construction plant. A crane will be used for the Saturday night shifts. The area will be illuminated by tower lighting.

We are aware that we are working close to your home and we work hard to minimise the noise we make. Please accept our apologies in advance for any disturbance we create.

## Why are we doing this?

With thousands of trains carrying millions of passengers each year, train track regularly needs to be maintained and renewed so we can run safe, reliable trains for passengers.

We're working with train operating companies to bring you more reliable, faster, better rail services.

## Contact us

I hope this information is helpful and we apologise for any inconvenience this essential work may cause, but if you have any additional questions or concerns about the work taking place in your area please call our dedicated 24-hour National Helpline on: **03457 11 41 41**, visit [www.networkrail.co.uk/contactus](http://www.networkrail.co.uk/contactus) or email [Crwest@networkrail.co.uk](mailto:Crwest@networkrail.co.uk)

Yours faithfully

A handwritten signature in blue ink, appearing to read "Tamison Painter".

**Tamison Painter**  
Community Relations Executive

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