

AGENDA FOR THE COUNCIL MATTERS COMMITTEE MONDAY 14TH JANUARY 2019 AT THE MASONIC HALL TOTNES

You are hereby summoned to attend the Council Matters Committee, which is to be held in the Masonic Hall, Totnes on **Monday 14**th **January 2019 at 7pm** for the purpose of transacting the

following business:

| No | Subject | Comments | Time |
|-----|---|---|--------------|
| 1 | To receive apologies and to confirm that any absence has the approval of the Council. | Apologies received from Clir Simms and possibly Clir M Adams. | 2 minutes |
| | The Committee will adjourn for the following item: | | |
| Pub | lic Question Time: A period of 15 minutes will be allowed for members of the public | to ask questions or make | 15 minutes |
| | comment regarding the work of the Committee or other items that affect | ct Totnes. | |
| | The Committee will convene to consider the following items: | I | |
| 2 | To discuss any matters arising from the minutes of: a) Council Matters 10 th December 2018 - (already agreed through Full Council) | Enclosure | 5 minutes |
| 3 | To consider the current year's budget allocations and balances and any virements needed. | Enclosure | 20 minutes |
| 4 | To consider the recruitment timeline and JD for the seasonal Visitor Information Officer role | Enclosure | 10 minutes |
| 5 | To consider the request from the Museum Trust for funding to cover CCTV upgrade | Enclosure | 20 minutes |
| 6 | To consider adopting a Community Grants Policy to administer the agreed £12,000 budget for 2019/20 | Enclosure | 10 minutes |
| 7 | To note the Guildhall will open from the beginning of April and run until Friday 25 th October 2019 – more volunteers are needed | | 5 minutes |
| 8 | To receive an update on the Neighbourhood Plan (standing item) | | 10 minutes |
| 9 | To note the date of the next meeting: Monday 11 th February at 7pm in The Masor | | |
| The | Committee will be asked to RESOLVE to exclude the press and public "by reason of the be discussed and in accordance with the Public Bodies (Admission to | he confidential nature of the Meetings) Act 1960. | business" to |
| 10 | To consider and agree the bank and petty cash reconciliations (confidential as contains personal information of payees). | Enclosure | 5 minutes |
| 11 | To note the outcome of an insurance claim from 2015 | Enclosure | 5 minutes |
| 12 | To consider the updated 2019/20 budget including detailed staffing information | Enclosure | 5 minutes |

Future meetings agenda items:

- Update Statement of Internal Control
- To review a summary of the required actions resulting from the Risk Assessment programme
- Investment options for general reserve
- To review various staffing policies
- To note sick leave and overtime balances
- To consider asset remedial works
- To consider terms of reference for the IT contractor

Catherine Marlton - Town Clerk

Committee Members – quorum is 5 members

- Cllr Whitty (Chair)
- Cilr Simms (Deputy)
- Cllr M Adams
- Cllr R Adams
- Cllr Sweett
- Clir Price
- Cllr Westacott MBE
- Clir Paine
- Cllr Hodgson



MINUTES FOR THE COUNCIL MATTERS COMMITTEE MONDAY 10TH DECEMBER 2018 AT THE GUILDHALL TOTNES

Present: Councillor T Whitty, Cllr Simms, Cllr E Price, Cllr P Paine, Cllr J Hodgson, Cllr R Adams, Cllr J Sweett

Apologies: Cllr J Westacott MBE, Cllr M Adams

In Attendance: Catherine Marlton (Town Clerk), 1 member of the press

| No | Subject | Comments |
|-----|--|--|
| 1 | To receive apologies and to confirm that any absence has the approval of the Council. | Apologies were received from Cllr J Westacott and Cllr M Adams and these were AGREED. |
| | Public Question time | Representatives from Caring Town Information Exchange and Citizens Advice came to feedback to Councillors on the successes of their projects so far and their joint proposal going forward from 2019/20. Councillors expressed support for both projects and welcomed the news that the most vulnerable members of the community were being helped, especially in light of the national changes to benefits. |
| 2 | To discuss any matters arising from the minutes of: a) Council Matters 12 th November 2018 (already agreed through Full Council) | No matters arising. |
| 3 | To consider the current year's budget allocations and balances and non-confidential proposals for 2019/20. | The current year budget monitor was considered and approved. No virements were considered necessary at this time. The budget proposals for 2019/20 were considered line by line. It was RECOMMENDED to Full Council that a precept of £494,000 be agreed which in addition to the last year of the Council Tax Grant equates to £514040 total. This will increase the Band D equivalent to £171.33 |
| | | which equates to £3.78 per month. |
| 4 | To note the date of the next meeting: Monday 1 | 4 th January at 7pm <u>in The Masonic Hall</u> |
| The | Committee will be asked to RESOLVE to exclude the be discussed and in accordance wit | e press and public "by reason of the confidential nature of the business" to th the Public Bodies (Admission to Meetings) Act 1960. |
| 5 | To consider and agree the bank and petty cash reconciliations (confidential as contains personal information of payees). | These were AGREED. |
| 6 | To review the alarm provider for servicing and monitoring (commercially sensitive) | It was AGREED that the current service provider should continue at this time but that if concerns continue over service and call out charges then further quotes from other providers should be obtained. |
| 7 | To consider the draft 2019/20 budget including detailed staffing information | The staffing breakdown of the current 2018/19 and proposed 2019/20 was considered and AGREED. |

Catherine Marlton

Town Clerk

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| 5 year hildget - IAN 2019 | 10 - 10N | 2019 | <u> </u> | CURRENT | IN | AGREED | Follow | Following 3 years | Ş |
|---|----------|---------|-------------------|---------------------|------------------|------------|---------|-------------------|---------|
| Space 1804 C | 15/16 | 2016/17 | 2017/18 | PTOC VOLUMENT STATE | 2018/19 expected | 2019/2020 | 2020/21 | 2021/22 | 2022/23 |
| Admin | ACTUAL | ACTUAL | ACTUAL | 8TH JANUAKY ZUIS | panadya et /oroz | 2027) EOFO | 00000 | 000000 | 240000 |
| Salaries and nensions for all staff | 103037 | 116390 | 134062 | 142774 | 216500 | 220000 | 772000 | 000267 | 0000 |
| | 4307 | 653 | | 2358 | 2800 | 4000 | 4000 | 4000 | 2004 |
| וום וומעבו | 133/ | 414 | 000 | 50 | 300 | 200 | 200 | 500 | 200 |
| Staff Eye Tests | | 1/4 | 900 | 316 | 825 | 1000 | 1000 | 1000 | 1000 |
| Staff Recruitment | 761 | 7403 | 900 | 1813 | 2250 | 2500 | 2600 | 2700 | 2800 |
| Utilities | 2333 | 2060 | 2262 | 960 | 1250 | 1750 | 1750 | 1750 | 1750 |
| Office Supplies | 2144 | 2042 | 974 | 000 | 2000 | 2000 | 2000 | 2000 | 2000 |
| Photocopier | 2076 | 1310 | 1278 | 11/T | 0007 | 0003 | 6500 | 6500 | 6500 |
| Insurance | 8208 | 5951 | 5487 | 5536 | 0186 | 7 0000 | 1500 | 1500 | 1500 |
| Office Equipment | 3545 | 537 | 804 | 1667 | 1750 | TOOO | 0000 | | C |
| Gunta and monitor overallities | | | | 340 | 340 | 0 | 5 | 2 | |
| בעפוונא מוומ עפוומבא באטכוומומו ב | | | | 480 | 480 | 0 | 0 | 0 | 0 |
| car park permits | | | | -408 | -408 | 0 | 0 | 0 | 0 |
| Car poark permits incomedia green suchs | | | | 1994 | 700000 | 239250 | 245850 | 251950 | 260050 |
| SUB-TOTAL | 125158 | 131177 | 150186 | 156933 | 732837 | 2020 | | | 66/6600 |
| Civic and Democratic | 15/16 | 2016/17 | 2017/18 | 8TH JANUARY 2019 | 2018/19 expected | 2019/2020 | 2020/21 | 2021/22 | 2077707 |
| | ACIOAL | 150105 | ACIONE TO INC. | 0 | 375 | 375 | 385 | 400 | 425 |
| Mayoral Allowance | 3191 | 0 | 934 | 0 | | 5750 | 5750 | 5750 | 5750 |
| Civic and Mayoral Events (expenditure) | 4339 | 4796 | 5262 | 3534 | 4500 | 00/0 | 0 | 0 | 0 |
| Civic Events (income) | -892 | -332 | -1342 | -1313 | 0 | 0 | | 001/ | 400 |
| | 707 | 399 | 109 | 9 | 400 | 400 | 004 | | |
| CIVIC Regalia | 404 | 0000 | 7.27 | 0 | 0 | 0 | 0 | 0 | 0 |
| Salaries and pensions | 7100 | 12/3 | 77/ | 211 | 400 | 350 | 350 | 350 | 350 |
| Mayoral Travel and Expenses | 0 | 0 | 352 | C C | 5000 | 0009 | 6160 | 6400 | 0089 |
| Councillor Allowances | 1690 | 3549 | 7876 | 0 1 | 1250 | 3000 | 3000 | 3000 | 3000 |
| Councillor Training and Travel | 1417 | 843 | 009 | /68 | C | 6500 | 500 | 200 | 200 |
| Councillor IT equipment | 0 | 0 | 0 | 0 | 0.020 | 4500 | 4500 | 4500 | 4500 |
| Professional Fees | 4079 | 3470 | 8646 | 3123 | +420 | 2007 | 0009 | 0009 | 0009 |
| Elections | 1505 | 0069 | 11284 | 0 | <u> </u> | 000/ | 2150 | 2200 | 2250 |
| Subscriptions | 1867 | 1930 | 1868 | 2179 | 2000 | 0017 | 0000 | 0000 | 2000 |
| Andrew december of the second | 500 | 1771 | 7274 | 1143 | 1750 | 2000 | 2000 | 2002 | 0002 |
| COINTIALITY OUR EGGS WOOD | מעט | 1645 | 892 | 1049 | 1500 | 10000 | 2000 | 2000 | 7000 |
| מאפטאות מומ זו | 40040 | 25350 | 39479 | 10789 | 21425 | 47975 | 33195 | 33500 | 339/5 |
| SUB LUIAL Tourism | 15/16 | 2016/17 | 2017/18 | 8TH JANUARY 2019 | 2018/19 expected | 2019/2020 | 2020/21 | 2021/22 | 2022/23 |
| | ACI UAL | ACTORE | 70.07 | -319 | 3000 | 5000 | 2000 | 2000 | 2000 |
| Visit Totnes Marketing | 0 | 0 | 4482 | 20204 | 12636 | 12700 | 12700 | 0 | 0 |
| Pension costs | 47751 | 33590 | 12636 | 75030 | 2222 | | | | |
| | | | | | V- | | | | |

| | | | | • | | | | | |
|---------|-------------------|---------|-----------|------------------|--|---------|---------|-----------|--|
| 0 | 0 | 0 | 0 | | 0 |) 0 | 0 | -43 | 2 |
| | | | | | | | | 3 | Hire Charges |
| -32000 | -31800 | -31500 | -31185 | -30496 | -22996 | · | 3 | 0 | Management costs |
| 3000 | 2000 | | | | The state of the s | | | | Caretakina, Cleanina and |
| 2000 | 0000 | 3000 | 3000 | 4500 | 3081 4 | 6488 | 5493 | 13/2 | Prine Adams Count to |
| 500 | 500 | 500 | 500 | 500 | -24 | 7/6 | | 1 0 | Equipment Maintenance |
| 2000 | 2000 | 2000 | 2000 | 2000 | | | - | 23 | Marketing Civic Hall |
| 15000 | 15000 | 25000 | 0000CT | 1000 | | | | 1717 | Licences |
| 4900 | 4700 | 4550 | 4400 | 7000 | 7 | | 5 | 43039 | Building Maintenance |
| 2000 | 2000 | 2000 | 2000 | 1000 | 4 | | | 3830 | Utilities |
| 2500 | 2500 | 2500 | 2000 | 2000 | 453 | | 1382 | 2075 | Water |
| 12000 | 72000 | 2500 | 2500 | 3102 | 3102 | | 1900 | 2276 | reed in lariff |
| | 4 | 12000 | 12000 | 9500 | 6783 | 14057 | 13845 | 16049 | Greating and addition |
| 2022/23 | 2021/22 | 2020/21 | 2019/2020 | 2018/19 expected | 8TH JANUARY 2019 | | ACTUAL | ACTUAL | Cleaning and constitution |
| 10950 | 13200 | 10950 | 11700 | 30850 | 10000 | 2017/18 | 2016/17 | 15/16 | Oivic Hall |
| -2750 | -2750 | -2750 | 0052- | 1000 | | NCLV | 26067 | 16353 | SUB TOTAL |
| 0 | 0 | 0 | 3.00 | 1850 | -1821 | -4462 | -3575 | -567 | Hire Income WEDDINGS |
| -4000 | -4000 | -4000 | | 0 | 0 | -79 | -139 | -20 | retail sales |
| | | 7000 | -3500 | -3357 | -3357 | -5210 | -4634 | -3709 | Dotter Control of the |
| 500 | 2750 | 500 | 500 | 2030 | 2030 | 0 | 0 | 0 | Admissions income |
| 2000 | 2000 | 2000 | 2000 | 2202 | | EU// | - 0 | | Wedding Licence renewals and marketing |
| 0 | 0 | 0 | | | 2202 | 1577 | 250 | 682 | Equipment Maintenance |
| 1500 | 1500 | 1500 | TOUCT | | 0 | 1644 | 6955 | 5021 | Salaries and pensions |
| 200 | 200 | 200 | 200 | 7375 | 2374 | 544 | 522 | 1444 | Utilities |
| 6000 | 6000 | 6000 | 300 | 300 | 61 | 136 | 106 | 111 | Water |
| 5000 | 5000 | 5000 | 5000 | 5750 | 5292 | 5702 | 5324 | 5280 | Business Rates |
| 2500 | 2500 | 2500 | 0002 | 22000 | 5884 | 1835 | 19731 | 6743 | Building Maintenance |
| | | 7500 | 2500 | 1500 | 1273 | 2437 | 1418 | 1368 | Cicalific |
| 2022/23 | 2021/22 | 2020/21 | 2019/2020 | 2018/19 expected | 8TH JANUARY 2019 | ACTUAL | ACTUAL | ACTUAL | Guidhall |
| 4810 | 4810 | 17510 | 17510 | 12930 | 1204 | 25049 | 2016/17 | 15/16 | |
| 0 | 0 | 0 | 0 | 0 | | 07./- | 7000 | 72602 | SUB TOTAL |
| 600 | 600 | 600 | 600 | 00+ | | 43 | 7/0/9 | -45340 | Other TIC income |
| 210 | 210 | 017 | V-H-0 | 787 | 132 | | 77070 | カンカをハ | (Post/Phone/Uniform/Utilities etc) |
| 00097- | -10000 | 22000 | 210 | 210 | 168 | 60 | 0 | 0 | Other Hill Sees |
| 12000 | 15000 | -16000 | -16000 | -18500 | -16960 | -20716 | -21861 | -22873 | Bank Charge |
| 75000 | 15000 | 15000 | 15000 | 15000 | 5547 | 19103 | 18775 | 11575 | Totales Guide and Woholts |
| 0 | 0 | 0 | 0 | 0 | 0 | 10157 | /056 | - | Totnes Guide |
| ars | Following 3 years | 0110-4 | AGREED | | | | | 5 | Salaries and pensions |
| |) | | ACDEED. | FUT | CURRENT | | N 2019 | dget - JA | 5 year budget - JAN 2019 |
| | | | | | | | | | |

| 5 year hudget - JAN 2019 | ret - IAN | 2019 | <u></u> | CURRENT | L | AGREED | Following | ng 3 years | Ş |
|---|-----------------|-------------------|-------------------|--|------------------|-----------|------------|---|---------|
| ı | | , | 7077 | -5708 | -5708 | -5000 | -5000 | -5000 | -5000 |
| <i>f і</i> псоте | -5691 | | | | -3352 | 140215 | 15050 | 4900 | 4900 |
| | 64667 15/16 | | | NUARY 2019 | 2018/19 expected | 2019/2020 | 2020/21 | 2021/22 | 2022/23 |
| Đ, | ACTUAL | ACTUAL | ACTUAL | | 250 | 2000 | 2000 | 2000 | 2000 |
| Guildhall Cottage Maintenance | 290 | 5237 | 25 | | 1760 | 1760 | 2175 | 2858 | 2585 |
| Property Management Fees | 0 | 0 | | White the second | | 0 | 0 | 0 | 0 |
| Eastgate Clock Rent | 1200 | 009 | 900 | | |) L | CTCC | 2250 | 2250 |
| Town Clocks amalgamated Rent and | 2211 | 1834 | 1376 | 1653 | 2050 | 2250 | 0577 | 0027 | 0450 |
| Flat Sa Loan repay | 9148 | 9148 | | 4664 | 9150 | 9150 | 9150 | 9150 | DCT'S |
| Elat 5a Maintenance | 3776 | 559 | 767 | 20 | 250 | 2000 | 2000 | 7000 | 2002 |
| Guildhall Office Maintenance | 22.00 | 129 | 501 | 0 | 250 | 30000 | 2000 | 2000 | 2000 |
| Maintenance | 12730 | 7800 | 945 | 3588 | 13000 | 5000 | 2000 | 5000 | 2000 |
| | | 0 | £- | 0 | 7- | 1 | <i>T</i> - | -1 | 7- |
| INUSEUM REMUMBLIANCE | T. C | 5 5 | ı m | 0 | -3 | 3 | £. | 67 | £ . |
| Custour County to the | S | | | 0 | -200 | -200 | -200 | -200 | -200 |
| Guildhall Cottage Income(£850 a month) | -9545 | -10200 | -10200 | -8200 | -9350 | -9350 | -9350 | -9350 | -9350 |
| Guildhall Office Income(£750 per month) | 0 | 0 | 0 | . 0 | 0 | . 0 | -4125 | -8250 | -8250 |
| | | | 000 | | 0 | 0 | 0 | 0 | 0 |
| Garage Rental Income | -234 | 0 | -330 | -6255 | -8340 | -7645 | -8250 | -8250 | -8250 |
| Flat 5a Kental Income(±695 per monur) | -6685 | -8798 | -8340 | | 0.700 | 34961 | 2646 | 962- | -1069 |
| SUB TOTAL | 22149 | 6089 | -4870 | -3343 | 9810 | 10010 | | 1 | 0,000 |
| Cemetery | 15/16 ACTUAL | 2016/17 ACTUAL | 2017/18 ACTUAL | 8TH JANUARY 2019 | 2018/19 expected | 2019/2020 | 2020/21 | 2021/22 | 2022/23 |
| Dates Dates | 1521 | 1774 | 3266 | 3254 | 3500 | 3500 | 3500 | 3500 | 3500 |
| Water | 134 | 144 | 139 | 107 | 150 | 150 | 150 | 150 | 150 |
| Grounds Maintenance (Grass cutting and | 5661 | 2269 | 23084 | 15733 | 22000 | 22000 | 22000 | 22000 | 22000 |
| Works and Maintenance (Memorials, | 174 | 3291 | 229 | 560 | 35000 | 2500 | 2500 | 2500 | 2500 |
| Chanel | 195 | 34 | 99 | 244 | 244 | 500 | 200 | 30000 | 2000 |
| Compteny Foos Income Amalagmated | 4637 | -5337 | -5683 | -6350 | -7500 | -7500 | -7500 | 7.500 | 005/- |
| Memorials | -2895 | -1962 | -753 | 0 | 0 | 0 | 0 | 0 | |
| Grant of Pinhte | 2868 | -4514 | -2085 | 0 | 0 | 0 | 0 | 0 | |
| of an edge of section | 77 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| war bulus | 0720 | 707 | 18263 | 13548 | 53394 | 21150 | 21150 | 20650 | 21150 |
| SUB IOIAL | 15/16 | 2016/17 | 2017/18 | 8TH JANUARY 2019 | 2018/19 expected | 2019/2020 | 2020/21 | 2021/22 | 2022/23 |
| | ACTUAL | ACTOAL | AC10AL | | 6 | - | | | |

| | | | | | - | | | | |
|----------|-------------------|----------|--|---------------|--------------------------------|-------------|---------|-----------|--|
| | | | Overspend of £36/37k to come from reserves | 5 <u>K</u> | Expect overspend of approx £23 | £54k approx | | | |
| £39,794 | -£16,346 - | -£13,209 | £36,809 | £23,476 | -£165,666 | -£53,995 | | | |
| £453,906 | £477,354 | £480,491 | £655,549 | £401,046 | £212,075 | ±315,100 | | | TOTAL |
| £117,500 | £117,500 | £132,500 | £141,148 | 144,296 | 10,074 | 202,200 | | | TOTAL EXPENDED |
| 0 | 0 | 0 | | 62000 | £28 £7 <i>A</i> | £57 £03 | | | SUB TOTAL |
| 10000 | 10000 | חחחח | 2000 | -6105 | -6105 | 0 | 0 | 0 | TAP GRANT FUNDING |
| 12000 | 7,000 | 2000 | 10000 | 5500 | -3617 | 12906 | 0 | 0 | Arts and Culture |
| | 4200 | 13000 | 12000 | 0 | 0 | 0 | 0 | 0 | Confidency Grants Scheme |
| 60000 | 60000 | 75000 | 70860 | SEE BREAKDOWN | SEE BREAKDOWN | 0 | 0 | 0 | street furniture |
| 3500 | 3500 | 3500 | 13088 | 12345 | 2493 | 8833 | | | Public Realm, environment, planting, bins, |
| 7,2000 | 1 | | | 88.6019 | O HOUSE | | | 0 | Neighbourhood Plan/Planning |
| 33000 | 22000 | 22000 | 22000 | 6100 60 | 6109 88 | 0 | 0 | 0 | Citizens Advice Service |
| 10000 | 10000 | חסססד | 10700 | 15056 | 15056 | 20035 | 0 | 0 | Caring Town Information Exchange |
| | | 40000 | 13200 | 0 | 0 | 0 | 0 | 0 | Skate Park/Youth provision |
| 2022/23 | 2021/22 | 2020/21 | 2019/2020 | 2018/19 | 8TH JANUARY 2019 | ACTUAL | ACTUAL | ACTUAL | community Development |
| -493700 | -493700 | -493700 | -618/40 | 0/0//0- | | 2017/18 | 2016/17 | 15/16 | |
| 0 | 0 | 0 | 200000 | 277570 | -377741 | -369095 | -328167 | -292119 | SUB TOTAL |
| | | | -105000 | 0 | 0 | -131 | 0 | -31814 | Charity of Paige Adams |
| 0 | 2 | 0 | -20040 | -22230 | -22230 | -24659 | -27353 | -30359 | 19/20) |
| -494000 | -494000 | -494000 | -494000 | Ohaccc- | 00000 | | | | Council Tax Grant (only guaranteed until |
| 300 | 300 | 300 | 300 | 7 | -3556/10 | _ | -300953 | -230088 | Precept and Income |
| 2022/23 | 77/77 | | 300 | 300 | 129 | 222 | 139 | 142 | Bank Charges |
| 2022/22 | 2021/22 | 2020/21 | 2019/2020 | 2018/19 | 8TH JANUARY 2019 | ACTUAL | ACTUAL | ACTUAL | Precept and Income |
| 1640 | 1640 | 1640 | 1640 | 790 | 703 | 2017/10 | 2803 | 15/16 | |
| -210 | -210 | -210 | -210 | -210 | -10 | 7.1.2 | 1 | 3 | SUB TOTAL |
| 250 | 250 | 200 | 1,00 | | 3 | -210 | -210 | -220 | Castle Meadow and allotments income |
| 3 00 | 350 | 250 | 250 | 250 | 160 | 46 | 1212 | 948 | Castle Meadow Maintenance and Water |
| 1000 | 1000 | 000T | 1000 | 500 | 390 | 1059 | 1772 | 977 |) of the uniform (wants all diffees) |
| 600 | 600 | 600 | 600 | 250 | 100 | 599 | 29 | 51/ | St Marys Churchyard (Malic and troop) |
| aio | Will Soye | . (:: | | | 160 | | | | Ramparts Walk (regular cuts and tidying) |
| 276 | Following 3 years | Follo | AGREED | ₹ENT | CURRENT | - | V 2019 | get - JAN | 5 year budget - JAN 2019 |
| | | | | | | | | | 7 |

VISITOR INFORMATION OFFICER RECRUITMENT 2019

RECRUITMENT TIMELINE

14TH January Council Matters – Approved by delegated committee 15th January 2019 – out to advert in local press, devon.gov.uk, job centre, facebook and website.

 28^{th} February 2019 at midday – closing date and shortlisting 5^{th} March 2019 – interviews 11^{th} March 2019 – ratified by Council Matters Tuesday 2^{nd} April – start date Friday 25^{th} October – finish date

ADVERT

Visitor Information Officer, Totnes Town Council

Salary Details: £9.94 - £10.76 per hour (£19,171 - £20,751 pro rata – depending on

experience)

Job Term: 7 month contract (April – October 2019)

Hours: Part Time 25 hours per week, Monday - Friday 10am - 3pm

Location: Totnes Town Centre

Organisation: Totnes Town Council

Closing Date: AS ABOVE
Interview Date: AS ABOVE

The Town Council has a vacancy for a part time Visitor Information Officer 25 hours per week over 5 days. The job will be based in a town centre location. The work requires good customer service skills. Local knowledge and the ability to work independently is essential.

In particular the applicant must have solid experience in the use of email, social media and websites to enable them to assist visitor with enquiries. They will also be expected to assist the Marketing Manager as required with leaflet drops, general marketing and building relationships with tourism providers in the local area.

Please note that holiday entitlement will be accrued and paid but leave is not permitted during the 7 month employment due to the seasonal nature of the role.

For more information visit our website at $\underline{www.totnestowncouncil.gov.uk}.$

Please send a completed application form with a covering letter to Catherine, Town Clerk at clerk@totnestowncouncil.gov.uk.

JOB DESCRIPTION

TOTNES TOWN COUNCIL JOB DESCRIPTION – VISITOR INFORMATION OFFICER

The post is fixed term (until 25^{th} Otober 2019) and part time (25 hours per week) and the working hours will be 10am - 3pm Monday - Friday.

Please note that holiday entitlement will be accrued and paid but leave is not permitted during the 7 month employment due to the seasonal nature of the role.

£9.94 - £10.76 per hour (£19,171 - £20,751 pro rata – depending on experience)

You'll need:

- customer service skills
- listening skills and a desire to help
- networking skills to build relationships with people like hotel and guest-house owners
- the ability to work calmly and efficiently under pressure
- IT skills
- Local knowledge required

Your day-to-day duties will include:

- Responding in person and by email to visitor enquiries regarding the local area and signpost to alternative services where required
- Assisting the Marketing Manager in liaising with local businesses
- Setting up displays within the information points and re-stocking literature
- Assisting the Marketing Manager with undertaking market research with members of the public and visitors to particular attractions
- Keeping up to date with local accommodation, places to visit, activities and events
- General administrative support to the Marketing Manager
- Undertaking any other tasks as directed by the Town Clerk or Marketing Manager



Totnes Town Council Clerk <clerk@totnestowncouncil.gov.uk>

| Application from Museum for Grant for upgrading CCTV 1 message | |
|---|-------------------------------|
| Tony Whitty <tonywhitty@yahoo.com> To: Totnes Town Council Clerk <clerk@totnestowncouncil.gov.uk></clerk@totnestowncouncil.gov.uk></tonywhitty@yahoo.com> | Sun, Oct 14, 2018 at 11:43 AM |
| Catherine, | |
| I am attaching the bid for the upgrading the CCTV in the Museum. | |
| [1] There is a letter of application from Alan Roffey our Treasure | |
| Let the fact the popular and the violet monthly that do on the | options b. |
| All the best and if I am back in time I will come up to the Budget me | eetina. |

Tony Whitty

Tony

2 attachments

Application for a Grant for the Museum from Town Council 2018[1].docx 18K

Totnes Elizabethan Museum 3 (170818) LH.pdf 7309K



Application for a Grant for the Museum from Town Council 2018/2019: The grant is for the upgrading, replacement and extension of the CCTV system in the Museum.

Project location:

Totnes Museum, 70 Fore Street, Totnes, Devon. TQ9 5RU

Organisation Details

Organisation Name: Totnes Museum - Charitable status: Trust

Charity Registration Number: 296684

Organisation status and constitution:

Totnes Museum Trust is a charitable trust operating from Totnes Museum at 70 Fore St. Totnes responsible for all aspects of the museum including the collection. Its Constitution based on its 1987Trust Deed.

Contact (for this application) Name: Alan Roffey

Position in Organisation: Treasurer – Totnes Museum Trust

Phone No: \

mail address: direct Alan Roffey Museum: info@totnesmuseum.org

Address: Totnes Museum, 70 Fore Street, Totnes, Devon. TQ9 5RU

Totnes Town Council

The Guildhall Offices

5 Ramparts Walk

Totnes

Devon

TQ9 5QH

Dear Catherine,

On behalf of the Totnes Museum Trust I would like to apply to the Town Council for a grant for the upgrading of the CCTV system in the Museum.

Project description:

- The unfortunate theft of the Larrard engine from the Museum initiated a complete review of the security and supervision of the artefacts within the Museum.
- This was undertaken with the support of ACE (Arts Council of England) security consultant. One of the
 priorities that came out of the review, was the complete upgrading and extension of the CCTV system.
- The existing system is over 20 years old and while it was extensive and comprehensive on installation, it has become outdated with a small hard drive capacity, cameras with a relatively low image capacity which are now beginning to fail.
- It also advised moving the location of some of the Cameras within rooms and on the entry and exit of the Museum.
- There is also a need to extend the coverage to the rear of the Museum, into the Garden and the Archive Centre.

Grant applied for:

The cost for the renewal of the system is:

Cost - £3369.40 & VAT - £673.88 = Total Cost £4,043.28

- There is no maintenance charge as its included in current contract.
- There is a 30-day limit on the quote
- We are seeking other grants to support our purchase of the upgrade of the CCTV system.

Background information:

Why we need this grant?

Preservation of artefacts: Many of the museum's artefacts were donated by local people and the museum and archive centre hold much of the town's history. We wish to monitor and safeguard those artefacts and given the significant increase in the number of visitors the CCTV is an essential part of that process.

The museum is there to stimulate interest in our town and its heritage and serves to inform and educate them. If the artefacts are deemed not to be safe then the likelihood is donors could withdraw their artefacts, this has happened already to one object.

We also hold some artefacts on behalf of other museums including the Science museum, we need to keep these to remain a key tourist attraction

Why is this urgent?

As Visitor numbers have increased so has our need for more up to date security:

- Visitor Numbers
 - 2016 season approximately 2,000 visitors
 - > 2017 season over 9,000 visitors
 - 2018 season over 13,000 visitors (waiting on the final number)
- With over 11,000 visitors this season, we intend to build on the changes made last year and become
 the major tourist attraction in Totnes. We have extended our hours considerably thanks to many more
 volunteer hours being offered.
- With the increased footfall we need more security and our current system is not fit for purpose. The
 nearly six-fold increase has stretched our volunteer capacity and commitment of the Trustees in extending the
 opening of the Museum and the resulting management of the increased visitor numbers. To this end we rely on
 the use of the CCTV as an essential tool in the monitoring and supervision of visitors within the Museum.

Current financial situation in the museum:

Thanks to the hard work of so many over the last year we can see our potential to be the major tourist attraction for our town's history and heritage. We have many ideas and plans to expand our visitor numbers further. We have secured our core costs at least. We have achieved an increase in income from donations, but it is dependent on both strict financial prudence and increasing visitor numbers. Through a range of measures, we have reduced costs in certain areas and believe that we can cover our running costs.

However, we cannot cover unexpected capital costs such as the CCTV upgrade as we do not have any capital reserves.

We hope you will be able to support our application and in so doing help us to preserve the town and community's artefacts from theft and/damage. We intend to continue to be a jewel in the crown of the Town and an important part of the visitor experience when they come to Totnes. We would be very pleased to show you around the museum so that you can see the challenge of security for yourselves.

Yours

Alan Roffey Treasurer Totnes Museum Trust



COMMUNITY GRANTS POLICY

TOTNES TOWN COUNCIL January 2019

Community Grants, £300 - £2,000, will be considered by the Council Matters committee under delegated authority in July 2019 and November 2019.

All grants can be for project or capital costs. In exceptional circumstances we will consider core costs; no more than once every three years.

Grants awarded by Totnes Town Council are public money, collected as part of the town precept and we are accountable to local people for all expenditure. Therefore we apply very stringent criteria to each application.

Scoring Mechanism to assess applications

Every application received during one of the two application windows will be scored by the Council Matters committee against the following criteria:

- a) Working with others; networking/partnering
- b) Providing something different
- c) Getting more people involved widening participation
- d) How the project meets the Town Council priorities as detailed below.

The scoring process will inform the committee decision. It is a starting point for a discussion rather than being an absolute for decision making. For example, if your project has the potential to support delivery of just one of the Council's strategic areas, this may take precedent over scoring points in every category.

Economy

Tourism Partnership: Town Council to take the lead in forming the partnership

Town Centre Management: Town Council to take the lead

Buildings Audit: Review all Town Council assets and work out which should be retained and improved and which could be disposed of

Town Council **procurement policy** to make sure we buy things that are local, sustainable and Fairtrade

Buying local and supporting the **local food economy** eg by encouraging recycling and events such as regular farmers' markets in the Civic Hall

Seek opportunities to work with others, such as the Chamber of Commerce, to promote the **economic wellbeing** of the town

Town Council to use its influence to ensure industrial sites are well-managed

Support the expansion of 4G broadband coverage in the town

Be open to income generation opportunities.

Environment

Town Centre Improvements - improve the built environment and improve cleanliness, signage, street furniture etc

Support the planning process

Encourage efficient use of resources and energy via planning policies

Council support for recycling and re-use, working with other partners in the town

Protect and improve **natural heritage assets** of the town via planning and partnership working.

Social and Community

Encourage the provision of more social housing

Use Town Council assets to support community use and activity eg. the Civic Hall

Develop the Neighbourhood plan to successful conclusion

Encourage **employment opportunities**, especially higher paid jobs, through the Town Council planning function eg by supporting the creation and preservation of employment land

Support **cultural events and festivals** in town to create vibrancy and appeal to young people

Provide good community information via our website and Town Centre Manager

Continue to support Caring Town Totnes through membership of the group

Work with community groups on open spaces and cycle routes

Support the young of the town and recognise their needs

Culture and Heritage

Develop a cultural plan for Totnes

Encourage a culture of compassion

Via Planning, encourage work units/places for craft workers and others

Encourage public art – via Planning eg railings

Support the library in principle and education via linked governorships

Communal space – manage so that it is viable into the future to allow cultural activities in town

Lobby for good licensing within the town

Maintain buildings in Town Council ownership- have maintenance plans in place and budget provision, including possible grant funding

General heritage in Totnes – the Town Council is keen that all heritage assets are well maintained. We'll bring any problems to the attention of the correct authority or owners and seek enforcement action if necessary – maintain a watching brief

Other Terms & Conditions

- a) Grant applications will only be considered where
 - The project or activity directly benefits residents within the parish boundaries of Frome.
 - The project is not funded by any other means by FTC, including PB
 - The organisation is not in receipt of a Multi -Year Agreement from FTC
- b) There is clear evidence of need for the project.
- c) The organisation has clearly defined aims and objectives
- d) The organisation has its own bank account with at least 2 authorised signatories
- e) Grants cannot cover costs that have already been incurred
- f) The organisation must be a non-party political and non-profit making. Individuals will not be funded
- g) Applications from organisations and services which receive other sources of government and local government funding must demonstrate how the project differs from their core services and how the wider community is involved (for example schools must provide evidence that the project is not for the primary purpose of teaching its students)
- h) All supporting documents are required to be submitted with the application form.

Successful applicants will be asked to agree to the following conditions in a letter of acceptance:

Monitoring and Reporting

Organisations receiving grants are required to report on how the funds are spent against the project criteria and budget breakdown. A form will be provided and you will be notified of the date by which it must be completed and returned.

Totnes Town Council representatives may request to visit the project, to talk to staff, participants to gain a better understanding of its merits and benefits to local people.

Payment Requirements

- Grants should be spent for the purposes stated on the application only
- TotnesTown Council reserves the right to recall any grant given to an organisation which ceases to operate during the financial year for which the grant has been given
- The Council reserves the right to request a copy of invoices/receipts as evidence that expenditure has been incurred and under spends may need to be returned

Publicity Requirements

 Totnes Town Council expects its logo to appear on published information about the funded project and to be mentioned in press and associated publicity and will ask for evidence to be provided for monitoring purposes.

- For our own publicity material, the Council may require photos with agreement from participants and may use the name of the organisation and project
- Totnes Town Council will publish grants awarded and summarise the projects using information contained in the grant application form.

The applicant must abide by all relevant laws and regulations. Totnes Town Council reserves the right to request sight of the organisation's policies

If the Council becomes aware of evidence of dishonesty or negligence which could bring the reputation of Totnes Town Council into disrepute, action will be taken and the grant terminated



TOTNES TOWN COUNCIL COMMUNITY GRANTS GRANT FUNDING APPLICATION FORM

£300 - £2000

<u>How to use this form:</u> this form can be printed and completed by hand, or can be filled in electronically. Please try to keep your answers as short as possible, to fit into the boxes.

| Name of organisation | |
|---|-----------------|
| | |
| Name and address of the person making the application on behalf of the organisation | |
| tile application on behalf of the organisation | |
| Position held in organisation | |
| Telephone | |
| Email | |
| Do you have a Facebook/ Twitter account/ Website that you would like to be linked to through Totnes Town Council? | |
| Bank details | Bank name: |
| If you are successful, our preferred payment method is | Sort Code: |
| via BACS. | Account Number: |
| Have you received a grant from this Council in the last 3 years? If so, for how much and what was it for? | |
| | |
| | |

| What are the aims of your organisation? | |
|---|--|
| What is the name of the project/activity you are applying for? | |
| When will the project be started/finished? | |
| Financial information What is the <i>total</i> cost for the project/activity? Please complete the budget breakdown attached which will be used for monitoring | |
| What is the amount of grant requested from Totnes Town Council? How much have you raised already? | |
| s the grant for match funding? (i.e. are funds from elsewhere dependent on our funding?) Have you applied elsewhere for a grant, if so, which organisation(s),for how much, and when will you know? | |
| | |

Criteria

The Town Council priorities are available to view on our website – http://www.totnestowncouncil.gov.uk/Council Priorities_618.aspx

| ease tell us about your project and how your project fits with these criteria | |
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| ease answer the following questions. | AMERICAN AND ASSESSMENT OF THE PARTY OF THE |
| a) How many people will this project benefit? | |
| b) How many are involved in decision-making and ownership of this project? | |

| c) Will your project If so, how? | encourage more Totn | es residents to get involve | d? |
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| 2. Are you partnering | y with other Totnes gr | oups and, if not, could you | consider doing so? |
| | 3 | , | consider doing so. |
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| Acti | | | |
| 4. Will your project co | ntinue after this grant | is spent? If so, how will it I | be funded? |
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| Budget (please compl | ere the tollowing bud | get for your project) | |
| Гitle | Description | Total amount | A |
| | - cocitotion | TOTAL ATHOURT | Amount requested |
| Management costs | | | |

| Training | | | |
|---|---|--|----------------------------|
| Office costs (rent, | | | |
| telephone etc) | | | |
| | Sub Total | | |
| Salaries | | | |
| Expenses (travel etc) | | | |
| Venue hire | | | |
| Materials | | | |
| Publicity | | | |
| Volunteer expenses | | | |
| Other (please specify) | | | |
| | Sub total | | |
| | | | |
| | TOTAL | | |
| | | | |
| <u> </u> | | t/tick as appropriat | |
| NB. Scanned copies are acc Applications will not b | ceptable if you end your a se taken to committee w | application by ema vithout all these su | il. upporting documents |
| Signature 1 (person submit | ting form) | | |
| Signature 2 (Chair or senio organisation) | representative of the | | |
| Typed entries acceptable | for email applications | | |
| Date: | | | |

Please return your completed application form to: clerk@totnestowncouncil.gov.uk

