

Appendix 2; letters received with postal surveys

Karen Allen
1 Castle Court
Totnes TQ9 5PD
15 November 2020

Dear Jacqi,

Re: Totnes Town Centre road closures questionnaire.

I recently completed the questionnaire about the Saturday morning road closures. The questionnaire did not allow me to comment on the impact of the road closures on my business. I am a self-employed tutor, specialising in special needs, based at home in Castle Court. As a direct result of the road closures I have lost work with families and this has caused me financial hardship. Furthermore, the families that came to me on Saturday mornings used to park at my house and shop in town or drop off and go to Morrisons while their children had their lesson. Finding a space in a public car park and walking to my house and back twice simply took too much time.

I am very much in favour of making the High Street and The Narrows safer for pedestrians and I said so in the online questionnaire: I am a pedestrian too. I urge you to take a more flexible approach in the future. This is not a road closed or road open, a yes or a no issue. I would like a safer High Street and access to my home and business. Traffic calming measures and a speed limit might offer a reasonable compromise. If the road closures are extended to additional days I will have no income.

Yours sincerely,



Karen Allen

TOTNES TOWN CENTRE
(To accompany survey - 20 December 2020)

To whom this may concern;

I have decided to add separate copies = one, attached to the form I have submitted to Devon Communities, one, to the Totnes Town Council, one, to South Hams District Council and one to Devon County Council -- Highways and by-ways! -- I sincerely hope at least one copy, will be read, digested and discussed?

I am proud to be a Totnesian, albeit an elderly one -- I have lived in the town, within Castle Court, for over twenty years, and have no intention of moving. I have been led to believe, that Castle Court does not appear on some maps/charts. Please take note!! WE ARE HERE!!!!

Totnes has changed over the years, some of it for the better, some not -- generally it's a great place to live.

In principle ... I, with many others, have no issues with the town becoming more pedestrianized, safer and more welcoming ...but it does need to be done with a bit (mmmm, maybe a... lot more) thought and creative thinking, than before! (Remember -- turning the bottom half around! Cost an awful lot of money!!)

At present the main thoroughfare, is closed to vehicles on a Saturday from 0900 to 1300! As an elderly resident I have no problem, except I have a car, and I park in Castle Court. (more in this issue later) As a shopkeeper or business owner, I am not too sure - I have spoken to quite a few over

the months, and to be honest, the majority, have a rather negative view - we shall see". (See end!)

Back to my issue. (as a council tax payer!) I have the right to park in Castle Court. I have purchased a 999 year leasehold on 81 High Street, together with a piece of land, used for parking of two cars (Freehold) within Castle Court.

With regard to the current Saturday morning closure, all those concerned, have applied, and received, an "Access Pass". There are however a couple of concerns, which I am sure can be sorted with common sense and discussion;

A) There a number of folk that have the use of carers - and other family members - acting as carers. They may well use different vehicles, which have different registration numbers?

B) What on earth happens when there is an emergency? God forbid a major fire (the laundry had one a few months back) Last month, an ambulance got wedged under the first arch (to Castle Court)! The procedure right now for a medical emergency - ambulance parks at the entrance (if it can get there!?) and the paramedics come into the court, on foot. (I'm sure a hearse can get access, so all ok there!)

With regard to the "elements and suggestions" I would like them ALL to be considered and discussed.

So:

- Better visual signage!
- Vehicle activated "slow down" signage!
- Speed bumps....PROPER speed bumps!
- Enforcement of access only rules - more visual!
- Speed camera. This would pay for itself!
- New seating areas with large planters!
- Security Controlled bollards
- No right turn - top of Cistern Street, onto the A381.

I'm sure there are more ideas, which could be gained after discussion and consultation with shopkeepers, residents and a number of carefully chosen focus groups.

There you go - let's make Totnes a greater place to visit, a greater place to shop, and an even better place to live.

How about working "TOGETHER" (I know bit extreme!) to reach a happy and workable outcome!?

*I will be making a 'Freedom of Information Request', to see all the results, if, of course the results are not on general view, which I sincerely hope they will be!!

Thank you to all, who took the time to read my communication.

May I take this opportunity to wish everyone "a better 2021 than 2020!!"

Sincerely yours



Clifford Morley
(ggm1947@yahoo.co.uk)

Cc: Meg Booth - Devon County Council - Highways and Byways

The Town Clerk
Totnes Town Council
5 Ramparts Walk
Totnes
TQ9 5QH.

South Hams District Council - Highways and Byways!