

## AGENDA FOR THE TOWN MATTERS COMMITTEE

### MONDAY 27<sup>TH</sup> SEPTEMBER 2021 IN THE GUILDHALL

You are hereby **SUMMONED** to attend the **Town Matters Committee** on **Monday 27<sup>th</sup> September 2021** at **6.30pm** for a maximum of 90 minutes in the Guildhall for the purpose of transacting the following business:

**Committee Members:** Councillors V Trow (Chair), G Allen, S Collinson, D Matthews, P Paine, S Skinner and L Webberley.

#### 1. WELCOME AND APOLOGIES FOR ABSENCE

The Chair will read out the following statement:

Welcome to everyone attending and observing the meeting.

A reminder that open proceedings of this meeting will be video recorded. If members of the public make presentations, they will be deemed to have consented to being recorded. By entering the Council Chamber attendees are also consenting to being recorded.

This meeting is limited to 90 minutes and therefore members are asked to raise their points succinctly and not repeat the same view expressed by colleagues if it does not add to the debate. To receive apologies and to confirm that any absence has the approval of the Council.

*The Committee will adjourn for the following items:*

#### PUBLIC QUESTION TIME

A period of 15 minutes will be allowed for members of the public to ask questions or make comment regarding the work of the Committee or other items that affect Totnes.

*The Committee will convene to consider the following items:*

#### 2. CONFIRMATION OF MINUTES

To approve the minutes of 22<sup>nd</sup> March 2021 and update on any matters arising. Document attached.

#### 3. CLOSED-CIRCUIT TELEVISION (CCTV)

To consider whether the Council would support the principle of installing CCTV at known trouble spots for anti-social behaviour in the town (for example The Plains, The Lamb Garden). Document attached.

#### 4. MINOR INJURIES UNIT

To consider writing to the NHS Commissioning Group (copying the local MP) about the continued closure of the Totnes Minor Injuries Unit. Document attached.

5. **GAMBLING POLICY CONSULTATION**

To consider the Council's response to the South Hams District Council consultation on the Gambling Statement of Principles (reviewed every three years). Summary attached. For full document see [Draft Statement of Principles 2021 \(filesusr.com\)](#)

6. **VIRTUAL TWINNING**

To consider a request to have a virtual twinning between Totnes with Salfit in the West Bank. Document attached.

7. **SEAGULL PROBLEMS**

To consider the seagull problem of noise, aggressive behaviour and public health impact in the town. Document attached.

8. **GRAFFITI**

To note an update to the Council's response to graffiti in the town. Verbal update.

9. **CLIMATE EMERGENCY WORKING GROUP**

To note any update from the Climate Change Working Group on 20<sup>th</sup> April 2021 (standing item). Document attached.

10. **COMMUNITY CO-ORDINATOR UPDATE**

To note a report from the Community Co-ordinator. Documents attached.

11. **AIRBAND PROJECT**

To note the Airband partnership with Connecting Devon and Somerset introducing a rural broadband project. Document enclosed.

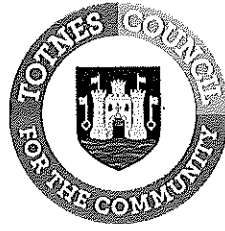
12. **DATE OF NEXT MEETING**

To note the date of the next meeting of the Town Matters Committee – **Monday 22<sup>nd</sup> November 2021 at 6.30pm.**

Sara Halliday  
Committee and Cemetery Administrator  
22<sup>nd</sup> September 2021

**USE OF SOUND RECORDINGS AT COUNCIL & COMMITTEE MEETINGS**

The open proceedings of this Meeting will be audio and video recorded. If members of the public make a representation, they will be deemed to have consented to being recorded. By entering the Council Chamber or Zoom meeting, attendees are also consenting to being recorded. Televised, vision and sound recordings or live broadcastings by members of the press or public at Councillor Committee debates are permitted and anyone wishing to do so is asked to inform the Chairman of the respective Committee of their intention to record proceedings.



## DRAFT MINUTES FOR THE TOWN MATTERS COMMITTEE

### MONDAY 22<sup>ND</sup> MARCH 2021 – HELD REMOTELY USING ZOOM

Present: Councillors V Trow (Chair), C Allford, P Allford, S Collinson, L Webberley, G Allen (intermittent connection), P Paine (joined at 18.40) and A Galvin (joined at 19.05).

Apologies: Councillor D Matthews.

Not Present: Councillor S Skinner.

In Attendance: Cllr Piper (from 19.00), one member of the public and S Halliday (Governance and Projects Manager).

#### 1. WELCOME AND APOLOGIES FOR ABSENCE

To receive apologies and to confirm that any absence has the approval of the Council.

Cllr Allen read out a statement about how the meeting would be conducted, recorded and live streamed on social media.

Apologies were received from Cllr Matthews and were accepted.

*The Committee will adjourn for the following items:*

#### PUBLIC QUESTION TIME

There were no members of the public present at this point in the meeting.

*The Committee reconvened.*

#### 2. CONFIRMATION OF MINUTES

To approve the minutes of 22<sup>nd</sup> February 2021 and update on any matters arising.

The minutes were approved as an accurate record of proceedings. Matters arising:

Item 4 – This will be discussed under agenda Item 3.

Item 5 – Resolved by Full Council and the response has been sent.

Item 7 – Complete. A number of posts were made on the Totnes Town Council Facebook page in the week beginning 15<sup>th</sup> March 2021.

Item 8 – Actioned through the Totnes Partnership meetings. It is hoped that Citizen's Advice will speak at the next Committee.

### 3. COMMUNITY HEROES FOR COVID AWARD

To consider the details, criteria and timeline for the Community Heroes Award announced in January 2021.

The Committee expressed concerns that the third wave of the COVID pandemic experienced in continental Europe might affect the planned easing of lockdown restrictions in the UK and that setting dates now for events in June may be affected. It was **AGREED** that this is potentially a large project and that further discussion is needed to break the various elements down to take forward.

### 4. DEVON COUNTY COUNCIL DRAFT RESOURCE AND WASTE STRATEGY

To consider how to respond to the Devon County Council Draft Resource and Waste Strategy for Devon and Torbay, with recommendations to Full Council to meet the deadline of 14<sup>th</sup> April 2021.

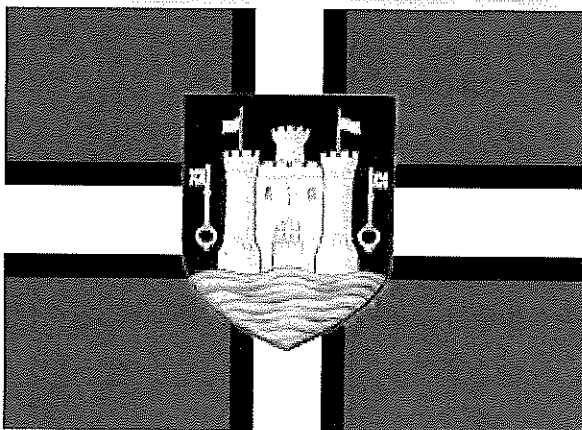
The Officer set out the background to the consultation and the themes covered in the questionnaire. It was **AGREED** that the questionnaire would be circulated to Committee members for their comments by 31<sup>st</sup> March, these comments will be collated and circulated on 1<sup>st</sup> April for agreement out of committee to make a recommendation to go to Full Council on 12<sup>th</sup> April 2021 (in order to meet the consultation deadline).

POST-MEETING NOTE: the survey was circulated to Councillors on 22<sup>nd</sup> March. No comments have been received so there is no recommendation for Full Council to consider.

### 5. TOWN FLAG

To consider commissioning a town flag to be made and for it to be regularly flown from the Civic Hall flagpole.

To **RECOMMEND** to Full Council that a town flag (see image below) is purchased on printed fabric (costing between £50-70 for a 150cm x 90cm flag) and is regularly flown from the Civic Hall (except during forecasted high winds).



### 6. COMMUNITY ENGAGEMENT

To consider Town Council/Councillor community engagement opportunities in 2021.

It was **AGREED** that until there is more certainty about the date when lockdown restrictions will be lifted, offering in person events and surgeries will be difficult. This item will return to the next meeting.

## **7. TRAFFIC REGULATION ORDER**

To consider a Traffic Regulation Order to simplify the Care and Health Workers' Parking Exemption Scheme to allow 3 hours parking in No Waiting Limited Waiting, Pay and Display, and Resident Parking spaces.

To **RECOMMEND** to Full Council that this Traffic Regulation Order is supported.

## **8. RIGHT TO FOOD CAMPAIGN**

To consider support for the 'Right to Food' campaign.

To **RECOMMEND** to Full Council that Totnes Town Council supports the 'Right to Food' campaign that makes access to food a legal right for all, and that it pledges its support by:

- Adding its signature to the #RightToFood campaign pledge;
- Signing the Parliamentary petition;
- Asking the local MP to sign Early Day Motion 1251 on the #RightToFood;
- Writing to the National Food Strategy Team; and
- Telling everyone via the Totnes Town Council website and Facebook page that it is backing the #RightToFood.

## **9. CLIMATE EMERGENCY WORKING GROUP**

To note any update from the Climate Change Working Group on 23<sup>rd</sup> February 2021.

No minutes of this meeting had been received. Councillors reiterated that minutes from this working group need to be reviewed by the Committee. No Councillor connected to the meeting felt able to comment on the Working Group meeting.

## **10. TOTNES PARTNERSHIP UPDATE**

To note a summary of minutes from recent Totnes Partnership meetings.

Noted. The Committee acknowledged how useful these partnership meetings have been during the first year of the pandemic and the enormous efforts of all Totnes' community organisations in assisting those in need.

## **11. HOMELESSNESS AND VULNERABLE UPDATE**

To note the minutes of the Caring Town Homelessness and Vulnerable People meeting held on 17<sup>th</sup> January 2021.

Noted.

## **12. DATE OF NEXT MEETING**

To note the date of the next meeting of the Town Matters Committee – Tuesday 1<sup>st</sup> June 2021 at 6.30pm.

Noted. It was explained that the number of Monday Bank Holidays in April and May has necessitated this change in meeting day as a one off.

Sara Halliday

Governance and Projects Manager

DRAFT

### ITEM 3 – CLOSED-CIRCUIT TELEVISION (CCTV)

To consider installing or supporting the principle to install CCTV on The Plains and The Lamb garden.

The Plains seems to host a lot of anti-social behaviour & violence.

The Lamb is experiencing more and more vandalism as well as anti-social behaviour.

Totnes has always resisted calls for CCTV but in the light of the recent unprovoked, violent attack on a 16 yr old boy on the Plains last month, it's time to reconsider.

SHDC has confirmed that most late-night takeaways and pubs/restaurants do have a condition stating that they must have CCTV as part of the late night license. However, every premises licence is different so there will be some without this condition, particularly licences granted longer ago. The police usually request that there is a CCTV condition on late night licences if it is not already included on their application.

### ITEM 4 – MINOR INJURIES UNIT (MIU)

To consider TTC sending a letter to the Commissioning Group and our MP in support of the calls for the MIU to reopen. It's an essential service not only for the town, but the surrounding villages as far as Kingsbridge. Without it, people have to travel somehow either to Torbay A&E or Newton Abbot MIU, putting unnecessary pressure on these hospitals. A letter won't achieve much on its own but contributes to the call.

Through updates to the Town Partnership meetings, Leatside Surgery have reported that the issue with the re-opening of the MIU is the ability to recruit into the vacant posts which is proving problematic.



ITEM 5

[Home](#)

[Parking Consultation Follaton House](#)

[Follaton Parking](#)

[Better Lives For All](#)

[More](#)

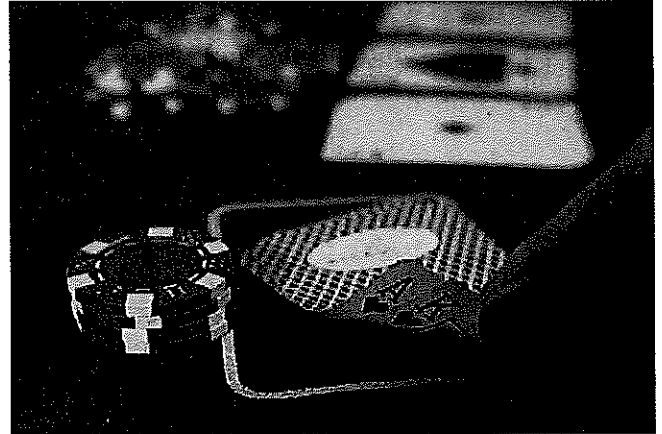
# Gambling Policy Consultation

The Council is required to review its gambling policy, known as the 'Statement of Principles', every three years. The policy sets out the principles South Hams District Council will apply under the Gambling Act 2005 over the next three years.

This is the Council's fifth Statement of Principles since the introduction of the Act in 2007 and, once approved, the updated policy will be in effect from 31 January 2022 to 31 January 2025.

[Read the Draft Policy here](#)

[Draft Policy \(with tracked changes\)](#)



As the policy was updated in detail in 2019, only minor changes are required. The main proposed changes include more detail on the Licensing Authority's expectations when dealing with separation of premises, further information regarding premises licence plans and an overall update to the document with regard to the Gambling Commission's new Guidance and codes of practice.

We would welcome any comments you wish to make about the draft policy during our public consultation.

Please email [licensing@swdevon.gov.uk](mailto:licensing@swdevon.gov.uk). You can also respond in writing to

Licensing,  
South Hams District Council,  
Follaton House,  
Plymouth Road,  
Totnes, TQ9 5NE.

**The Consultation will close on Sunday 24 October 2021.**





## Totnes and Salfit Friendship and Twinning group

([totnesandsalfitfriendshipgroup@gmail.com](mailto:totnesandsalfitfriendshipgroup@gmail.com))

<https://www.facebook.com/groups/367706710978437> (private)

### Letter for official twinning between Totnes and Salfit

Dear Totnes Town Council,

A couple of years ago I wrote to yourselves regarding the possibility of setting up an official twinning between Totnes and Salfit, a green town on the Palestinian West Bank. At the time the reply from you suggested certain actions would need to be considered and / or undertaken to consider the twinning "official". Bearing in mind the situation in the West Bank this would not be possible, the West Bank is not like any other territory in that it is under occupation and standard procedures are determined by Israel. This would make certain actions either impossible or dangerous.

The Totnes and Salfit Friendship and Twinning Group would therefore like to suggest the following; to make the twinning a virtual one, in that Totnes officially recognises Salfit as a twin town and therefore advocates for the moral, ethical and shared support of the people of Salfit through friendship and mutual respect whilst at the same time endeavouring to advance a closer relationship through trade, visits and collaborations.

Salfit is, and remains, primarily a "green" town, similar to Totnes, due to its olive harvest; it has the largest olive harvest on the West Bank and aligns with the ethics and ethos of a Transition Town within the confines of an occupied territory. It is advancing renewable energy whenever possible; "green" transport however is unfortunately very much governed by the Israeli government.

We are in the process of setting up a twinning relationship between a school in Totnes and a school in Salfit, this should come to fruition in September. We already have regular monthly Zoom meetings with our friends in Salfit and are currently contacting local food outlets to encourage a cafe or public house to offer a Palestinian option on their menu. We also had an official "Tree Twinning" ceremony recently whereby we unveiled a plaque designed by a local artist confirming our friendship at the same time as Salfit unveiled a plaque in their town centre.

Offering moral, ethical and shared support through friendship and mutual respect

A virtual twinning now seems the next logical step in the relationship between the two towns of Totnes and Salfit; the financial cost would be negligible, if anything; the benefits, however, of a relationship with a town well known for its farming, steadfastness, compassion and above all friendship, would be enormous. I urge you to consider the above at the next available appropriate council meeting.

Yours,



[totnesandsalfitfriendshipgroup@gmail.com](mailto:totnesandsalfitfriendshipgroup@gmail.com)

## ITEM 7 – SEAGULL PROBLEMS

Concerns have been raised regarding the increasing issues of the seagull population in Totnes (noise, nesting, excrement, aggressive behaviour, public health concerns).

The Town Council Offices will routinely get calls about seagulls and the problems that they can cause but it is unable to respond on a practical basis as the birds are protected under the Wildlife and Countryside Act.

However, there is the ability to control gulls under licence (see attached) but this would be after all other methods such as netting roofs, putting up spikes, etc have failed.

South Hams District Council Position:

South Hams District Council (SHDC) do not keep records of seagull complaints as they tend to give advice if a person calls in or emails to say that we are unable to help and don't record the nature of the call.

SHDC do not have a statutory duty to deal with problems associated with seagulls, although they appreciate the noise that they make and mess they create is annoying. As they are wild animals and that they are not any person or organisation's responsibility SHDC are unable to take any action against them. The exception to this would be if birds were roosting on a private roof for example and the owner of the roof could be asked to make changes to discourage the birds. Even in these circumstances it is arguable how much control the person can have if the birds choose to land on the roof and successful enforcement may be difficult.

The problem in Totnes is typical of many market towns. The comments around securing waste and limiting food sources are probably where SHDC can influence this the most by being mindful of how SHDC collect domestic waste, and also as part of their enforcement responsibility for food premises where waste stores are often scrutinised to prevent pest problems.



## Latest Pest Control News, Features and Blog Articles from BPCA

Get all the latest news stories, blog content and feature articles from across the sector.

### Natural England releases details of new bird control licensing arrangements for herring gulls and lesser black-backed gulls

Natural England has today [Thursday 30 January] set out changes to licences for the lethal control of herring gulls and lesser black-backed gulls in England.



Owing to their poor conservation status, herring gulls and lesser black-backed gulls were not included in Defra's general licences issued last year.

The breeding population of herring gull has fallen by 60% in recent decades, with lesser black-backed gulls declining by an estimated 48%.

Defra's general licences for birds will continue to omit these species, because of their poor conservation status.

Commenting on the new details, Dee Ward-Thompson, BPCA Technical Manager said:

[COOKIE SETTINGS](#)

"These new licences take into consideration outstanding issues around both conservation and protecting public health.

"The information available is very detailed and provides all the steps needed should you need to control either of these species, so it's recommended that you read this thoroughly.

"If you do have any concerns or questions which are not answered in the **FAQ**, BPCA's technical team is here to help BPCA members."

## What should you do if you need to undertake lethal control?

Natural England have issued a class licence to permit any wild bird control necessary to preserve air safety which covers herring gulls and lesser black-backed gulls.

Beyond this, Natural England will license gull control through individual licences.

To control the lesser black-backed gull or herring gull to prevent disease, damage or risk to public health and safety, you should apply for **licence A08**.

You can find more details [here](#).

## When to apply

You can apply for licence A08 if you need to control wild birds because you have concerns about:

- Disease or damage to agricultural land

- Public health and safety

- Conserving plants and animals.

First check your circumstances are not covered by a general licence for birds.

Using this licence you can control wild birds, their nests and eggs by:

- Disturbing them

- Killing them

- Taking them

- Using a prohibited method of control on them.

This licence is free. Natural England will decide whether to issue a licence within 30 working days of receiving your application.

You should apply before 15 March 2020, in preparation for bird breeding season.

Natural England will continue to accept **licence applications** outside this period and will issue licences where there is an imperative need.

Applications that have already been made will still be considered by Natural England.

## Differences for urban vs rural sites

You will need to tell Natural England whether the site where you need to control gulls is 'urban' or 'rural'. These are the only two categories.

Urban sites include:

- Land and buildings within villages, towns and cities
- Power stations, business units and major industrial buildings
- Schools, universities and hospitals.

Problems at urban sites will normally involve nesting gulls and risks to public health and safety.

Natural England are working with Defra to explore options for filling current gaps in evidence around urban gull populations.

Important: Applications for urban sites must include an integrated management plan.

Rural sites include:

- Landfill sites
- Airports and aerodromes
- farms
- Reservoirs, fisheries and other large water bodies
- Nature reserves
- Shooting estates.

Although some of these rural sites may be close to towns or cities, they are considered rural to allow Natural England to look at impacts on different gull populations.

For 'rural' herring gull and lesser black-backed gull each licence application will be considered on an individual basis against set criteria, but generally protecting human life and health will be the overriding priority.

Any control undertaken under other purposes such as preventing serious damage and conserving wild birds and flora or fauna will need to be targeted.

Further guidance regarding licences to control lesser black back gulls or herring gulls is available [here](#).

You should read all the information made available as thoroughly as possible before submitting applications.

In these cases, Natural England will contact applicants if any further information is required in order for them to assess the application.

There is also a Q&A which can be viewed [here](#).

### What do you think?

6 Responses



Upvote



Funny



Love



Surprised



Angry



Sad

0 Comments

British Pest Control Association

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Start the discussion...

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OR SIGN UP WITH DISQUS

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## HSE ventilation advice for returning office workers

Fresh air supply is key to a safe working environment, as pandemic continues, says Health and Safety Executive.

## New pest consultancy launched in UK

PestAcuity is a new independent pest control consultancy founded by well-known industry figure Grahame Turner.

[COOKIE SETTINGS](#)



ITEM 9

## Notes Climate Emergency Action Group

20 July 2021

Present

Cllr Jacqi Hodgson

Sylvia Dell (notes)

( )

(TRESOC)

(recycling)

(environmentalist)

Cllr Colin Luker

Sue Misselbrook (Bridgetown, Berry Pomeroy counsellor)

Cllr Georgina Allen

2. Notes from the last meeting - at this <https://www.totnestowncouncil.gov.uk/wp-content/uploads/2021/06/2021-06-15-Notes-CERG.pdf>

Matters arising

- CW – first defibrillator going into Bridgetown
- IB – enquiry about KEVICCS to become energy producer
- JH – bird and bat box making session postponed – new date 7 Aug
- JH – Trees for Totnes – Totnes Trust have offered to hold funds. RO'C – Trustee - explained that the purpose of Totnes Trust is to facilitate projects in the town, for example they operate the Town Mill, and also act as fund holder for groups such as Gardening for Health
- JH – is working on the notes from the Totnes Conversation workshops held in 2019 and putting together a CEE action plan based on the public consultations
- CW – suggested having nets by the Mill Leat to catch rubbish before it enters the river
- RO'C – updates on energy demand – showed consumption declining, probably due to warmer weather – suggested uses for data
  - Annual comparisons
  - % as renewable energy
  - Focus in on a smaller area and compare a before before transition and post transition consumption
- IB explained about residential energy club
  - JH - TTC voted to support TRESOC and the proposal to install PV panels on roof of The Pavilions – this will now go to SHDC
- GA to provide IB with information about the Language School in Civic Square as there is work being undertaken. RO'C to liaise with IB and Tom Holworthy

- Notes agreed

### 3. Climate & Ecological Emergency updates at Devon County Council and South Hams District Council

- District councillors each have £3k locality money for CEE projects. Online application form <https://www.southhams.gov.uk/article/3854/Community-Grants-Funding>
- CW – community EV charging - £1700 per pole ie 2 connections – CW to contact Livwest and Bridgetwon Alive! and submit an application
- CL – information about a project idea for schools to recycle electronic items - E-waste Race - Start the video from about 1min.56sec. to avoid the intro ads. <https://youtu.be/rKav8JCOV24>

### 4. Launch of wild about Devon

report

### 5. SHDC Rewilding public consultation - information at this

link: <https://content.govdelivery.com/accounts/UKSWDEVON/bulletins/2e7be32>

- RO'C – Plymouth roundabouts with wildflowers
- SM – Newton Abbot roundabouts, Sharpham are rewilding with more tree planting and possibility of beavers
- IB – identify where trees can be planted and what are appropriate species
- CW – S bend on Higher Westonfields – verge has been cut
- IB – green roofs help to keep buildings cooler
- JF – suggest that neighbourhoods could choose to not use Roundup and pesticides – TTC ban their use on council land
- SD – Pledge for Nature <http://www.sustainablesouthhams.org/pledge-for-nature/>
- SD – encourage more wildlife ponds [https://www.wildlifetrusts.org/sites/default/files/2021-03/Ponds%20booklet\\_Web%20spreads\\_0.pdf](https://www.wildlifetrusts.org/sites/default/files/2021-03/Ponds%20booklet_Web%20spreads_0.pdf)
- DC – need to replace trees removed from the ATMOS site
- JH – space for bees eg Follaton

### 6. Earth Rebellion - COP at Glasgow 2021

- RO'C – week before is Conference of Youth who will contribute proposals to main CoP
- IB – is hosting the Climate Ambassador from Kenya over the summer. She will be speaking at Schumacher Event, also invite her to speak at CERG

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### 8. Items for future meetings

### 9. Any Other Business (time permitting)

- RO'C grants for replacement of storage heaters

- CW – promote the Mend Assembly based at the Town Mill  
<https://www.mendassembly.com/locations-totnes>
- Green Grants Schemes – update needed
- River Dart water pollution – make it more visible. CW enable growing of kelp and seagrass in river
- JH – write to SWW and ask for records of sewage dumping in river

#### 10. Dates of Next Meetings

- CERG - Tuesday 21 Sept 6-8pm
- Bat and Bird box making session – 7 Aug
- Interim meeting to view progress on CEE plan – 24 Aug



Community Coordinator Report August 3<sup>rd</sup> 2021

Well, I seem to have missed my first year anniversary with the Town Council! I've been here now for a year and a month! It's been great getting to know you all and amazing to getting to know all the organisations and the dedicated, passionate people in Totnes. In this year I was seconded to Caring Town for 6 months from October to March, and helped secure a grant for £168k for a three year project coordinator, and to develop and deliver a community conversation to destigmatise mental health, put in place support for young peoples' mental health issues, pull together a Youth strategy, family and parental support, working in partnership to tackle and overcome isolation and loneliness. That post is now live, deadline for applications is September 1<sup>st</sup> – please share!

<https://www.caringtown.org.uk/blog/we-are-recruiting-a-new-project-manager/coordinator>

I've been working with TRAYE, the Skate Park group and Jamming Station on their Stage 2 applications to Reaching Communities, and Bridgetown Alive collaboration with St John's church and school's Stage 1 Reaching communities bid. This work has built up a working relationship with the Reaching Communities Fund Officer, who now asks organisations to have a chat to me before submitting to avoid duplication. I'm very pleased to say that TRAYE have just been awarded £55k over three years for their new projects supporting young people overcoming barriers to employment, the bid included the Youth Forum input which was great. I'm supporting Jamming Station on a three year business plan, and developing links with Active Devon and Skateboard GB to strengthen the links to the Skateboard project and enhance engagement with young people in the development process following feedback from Reaching Communities.

It's very positive to see community groups now focussing on longer term funding rather than short term grants – it allows them to really focus on doing what they do.

I've collated the first round of the Town Council community grant applications and associated admin, and have launched the second round (deadline for applications September 6<sup>th</sup>), details here <https://www.totnestowncouncil.gov.uk/your-community/community-grants/>

Working with Catherine and Tina, I have collated and submitted the administration for the second phase of our claim to the Reopening High Streets Safely Fund, which should trigger both payments to a total of £34,594 for costs we incurred during June 2020 to March 2021.

I liaised with partners including S Hams and town council members on the proposal for the Town Fund, successfully securing £50k for the town to improve footfall and extend the tourist season into autumn and winter. This process built trust with Chris Brook and, working with Sam Branch, also resulted in several organisations and businesses applying for covid business grants they did not know they were entitled to.

I have worked with the Town Council and Arts Working group on an Expression of Interest for the Cultural Development Fund, which although highly ambitious (£4.7m), has allowed the development of a Vision, and partnerships, of how Totnes could aspire to be the Cultural capital of the South West. Fingers crossed on this one!

In Bridgetown, I am supporting St John's school on finding funding for their outdoor classrooms and an outdoor kitchen – they have a vision for a community café as part of their community offer, and the church on a feasibility study to improve their community offer, including improved acoustics, entrances, lift access, extending the upper hall to reveal the window, and a community office space.

Other organisations asking for support or grant advice include Totnes Almhouses; Totnes Cinema; Creation Myth Puppets; Air Cadets.

I'm enjoying the mixture of support to communities, mixed with business and strategic funding, particularly with organisations who haven't been aware of grants that could help them. I'm happy to help smaller groups with governance (eg becoming a constituted group), work up a project plan to identify what they need funding for, and advise on available grants appropriate for them.

Lesley Nel July 27<sup>th</sup> 2021



# - Community Liaison Executive

Item  
11

# Agenda

- Airband: First choice for true ultrafast rural broadband
- Project overview
- Totnes Plan
- Fibre to the premise (FTTP)
- Broadband packages
- Register your interest
- Installation
- FAQ

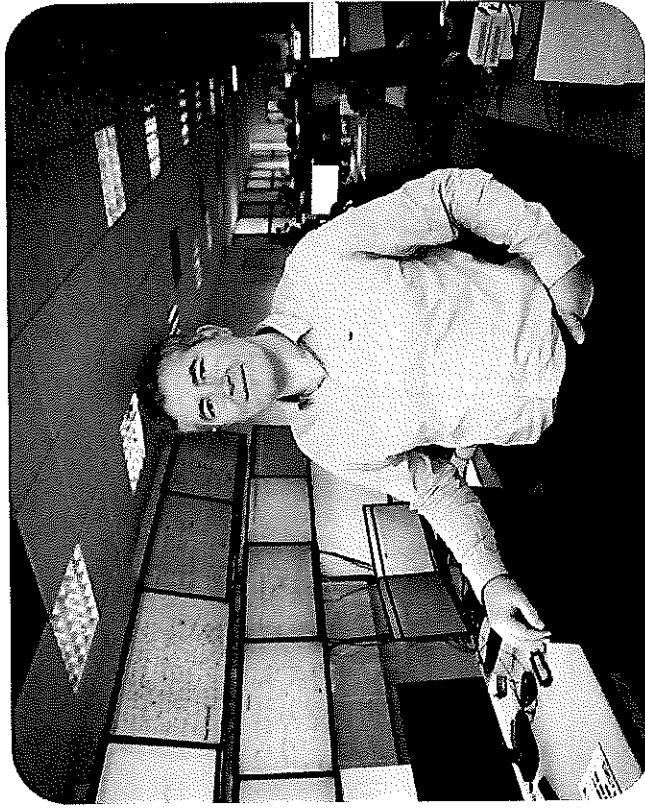


# Airband

**Founded in 2009, Airband is an independent internet service provider (ISP) bringing high speed broadband to homes, business and industry in rural and hard-to-reach areas.**

We are proud to work with the Department for Digital, Culture, Media & Sport, BDUK, local authorities and communities to build high availability infrastructure that residents, businesses and other ISPs can access to help overcome the UK's digital divide.

Trusted by governments, industry partners and communities to bring the fastest, most reliable broadband service to rural communities, industrial parks and outdoor sites.



# Project Overview

- You may have heard that Airband, in partnership with **Connecting Devon & Somerset**, has been commissioned to build a brand new, ultrafast FTTP (Fibre To The Premises) broadband network to transform connectivity in your area.
- Over the coming weeks and months, we will be working in rural areas across the county, including weekend work, but rest assured that **disruption will be kept to an absolute minimum.**
- Work may involve accessing existing underground ducts and telegraph poles.
- You may also see some new telegraph poles being erected at various locations. For the most part, these new poles will be situated along roads away from residential areas.
- We are working closely with the local authorities to **plan and implement the network build.**

# Totnes Plan

## 819 properties earmarked for Connection in two phases

### F14

- Surveying due to begin from Quarter 2, 2021
- Build planned for Quarter 1, 2022
- Completion due end Quarter 1, 2022

### F15

- Surveying due to begin from Quarter 2, 2021
- Build planned for Quarter 4, 2021
- Completion due end Quarter 1, 2022

\* Build dates estimated, timings may change

# Fibre to the Premise (FTTP)

## What does FTTP stand for?

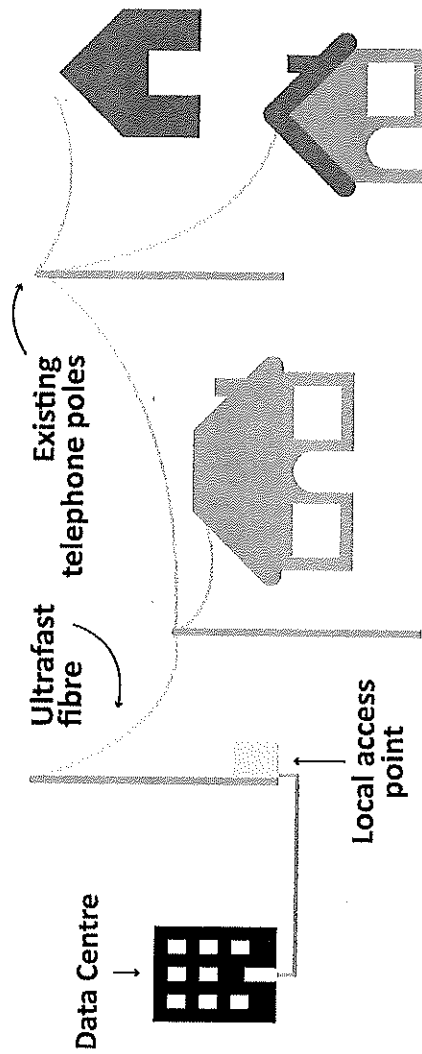
FTTP stands for Fibre To The Premises. At Airband we provide this service across our network, bringing ultrafast speeds of up to 1Gbps to our customers in more rural areas. There's no line rental or phone line required, so the price you see is the price you get.

## What is Fibre To The Premises (FTTP)?

Fibre To The Premises (FTTP) replaces old copper broadband lines; fibre optic cables are run from your local exchange direct to your premises.

## Fibre broadband that's faster and more reliable

Because the fibre cable comes right into the building, there is less 'contention' which gives you a faster and more reliable broadband experience.

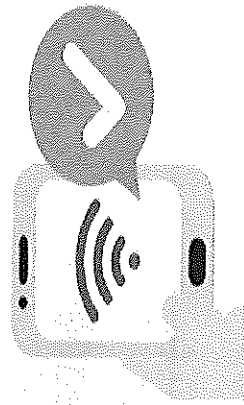


# Broadband Packages

PACKAGE	DOWNLOAD	MONTHLY USAGE	UPLOAD	INSTALL	CONTRACT LENGTH	PRICE PER MTH
Fibre 250	250Mbps	Unlimited	50Mbps	£99	18 months	£37
Fibre 100	100Mbps	Unlimited	25Mbps	£99	18 months	£30

An Introductory Offer will be available shortly

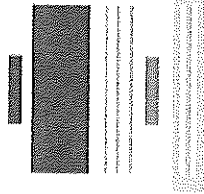
# Register Your Interest



1

## REGISTER INTEREST

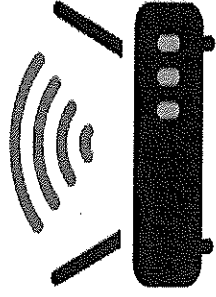
Visit [www.airband.co.uk](http://www.airband.co.uk) –  
and enter your postcode  
in the handy coverage checker.  
Or call 01905 676 121  
to speak to a helpful  
Airband salesperson.



2

## KEEP IN TOUCH

While the network is being  
built, we'll keep you updated  
regularly via email to let  
you know how the project is  
going and when we expect  
to start taking orders and  
installing customers.

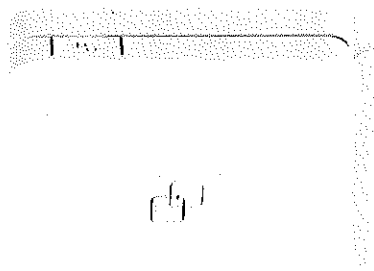


3

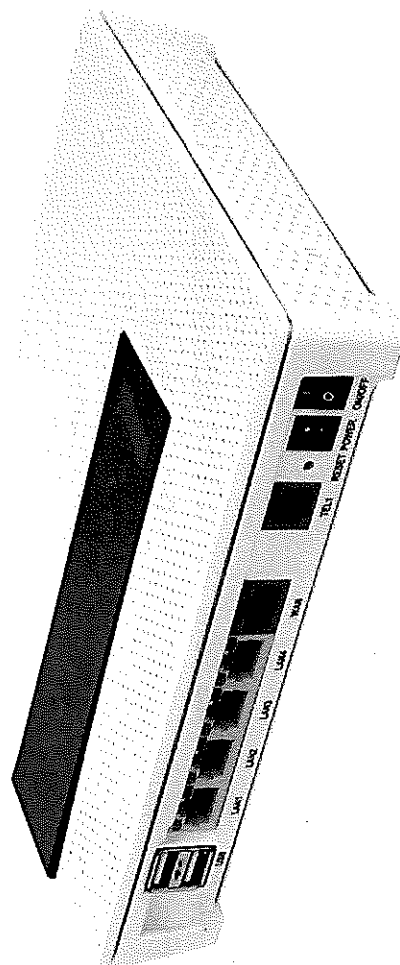
## GET ONLINE

You'll get a FREE survey to triple check  
there are no issues with you getting  
a connection, then an Airband engineer  
will connect a fibre optic cable from  
the nearest pole or underground  
duct to your property, then connect  
to your router\*. Hey presto –  
ultrafast fibre broadband!

# Installation



Twist Port



Fibre Router

# FAQ

## **What is the installation cost?**

A standard installation is £99 subject to survey

## **How will you get to my premise?**

To minimise disruption wherever possible we will use existing ducts and telegraph poles to bring the fibre underground or overhead, however some premises may require additional infrastructure.

## **I am in a contract can I wait to sign up?**

A range of options are also available for people wishing to switch contract. Please contact us to find out more

## **Can I upgrade my service speeds?**

We can offer upgrade packages for extra speeds during the life of your contract.

## **What support services do you offer?**

Our helpdesk operates 24 hours a day, 7 days a week. All residential packages come with a free standard 5-day Service Level Agreement (SLA). Enhanced SLA's and business services are available.