

AGENDA FOR THE MEETING OF COUNCIL MATTERS COMMITTEE MONDAY 15TH JANUARY 2024 AT 6.30PM IN THE GUILDHALL

There are stairs to the Council Chamber but if any member of the public has mobility issues the Council can relocate to the lower Guildhall.

You are hereby SUMMONED to attend the **Council Matters Committee** on **Monday 15**th **January 2024 at 6.30pm** in the Guildhall for the purpose of transacting the following business:

Committee Members: Councillors B Piper (Chair), C Beavis, T Bennett, J Chinnock, J Hannam, J Hodgson, D Peters and E Price.

1. WELCOME AND APOLOGIES FOR ABSENCE

The Chair will read out the following statement:

Welcome to everyone attending and observing the meeting.

A reminder that open proceedings of this meeting will be video recorded. If members of the public make presentations, they will be deemed to have consented to being recorded. By entering the Council Chamber attendees are also consenting to being recorded.

This meeting is limited to 90 minutes and therefore members are asked to raise their points succinctly and not repeat the same view expressed by colleagues if it does not add to the debate.

To receive apologies and to confirm that any absence has the approval of the Council.

The Committee will adjourn for the following items:

PUBLIC QUESTION TIME

A period of 15 minutes will be allowed for members of the public to ask questions or make comment regarding the work of the Committee or other items that affect Totnes.

The Committee will convene to consider the following items:

2. CONFIRMATION OF MINUTES

To approve the minutes of 11th December 2023 and update on any matters arising. Document attached.

3. BUDGET MONITOR

To:

- a. Consider the 2023/24 Budget Monitor (document attached); and
- b. Note the indicative 2023/24 to 2026/27 reserve projection (document attached).
- 4. MAYOR'S ENGAGEMENTS AND BUDGET

To consider the Mayor's engagements since October 2023 and the current budget (documents attached), including:

a. Payment of a Mayoral expense claim for travel without a receipt or ticket.

5. SAFEGUARDING POLICY

To review the Safeguarding Policy. Document attached.

6. REVIEW OF DEATH OF A SENIOR NATIONAL FIGURE PROTOCOL

To review the protocol for the conduct of Council business on the death of a Senior National Figure. Document attached.

7. CLIMATE CHANGE AND ECOLOGICAL EMERGENCY BUDGET

To consider a request for expenditure from the Climate Change budget for a food/diet leaflet. Documents from Cllr Hodgson to follow.

8. STRATEGIC PLAN

To note the new timetable for the adoption of the Strategic Plan. Verbal update.

9. DATE OF NEXT MEETING

To note the date of the next meeting of the Council Matters Committee – Monday 12th February 2024 at 6.30pm in the Guildhall. No document.

The Committee will be asked to **RESOLVE** to exclude the press and public "by reason of the confidential nature of the business" to be discussed and in accordance with the Public Bodies (Admission to Meetings) Act 1960. (CONFIDENTIAL by virtue of relating to legal and/or commercial matters, staffing and/or the financial or business affairs of a person or persons other than the Council)

10. BANK STATEMENTS AND RECONCILIATIONS (Standing Item)

To consider the bank statements and reconciliations for October (financial). Documents attached.

11. GUILDHALL COTTAGE RENT

To review the Guildhall Cottage rent (commercial). Verbal update.

12. GUILDHALL BATHROOM

To consider quotes for renovation of the Guildhall bathroom (commercial). Documents attached.

13. STAFF ATTENDANCE

To note sickness and overtime balances (personal details). Verbal update.

14. STAFFING UPDATE

For any general or urgent updates that required confidential sharing with Councillors (staffing), including:

a. To note a revised staffing organogram from April 2024 (document attached).

Catherine Marlton Town Clerk 10th January 2024

USE OF SOUND RECORDINGS AT COUNCIL & COMMITTEE MEETINGS

The open proceedings of this Meeting will be audio and video recorded. If members of the public make a representation, they will be deemed to have consented to being recorded. By entering the Council Chamber or Zoom meeting, attendees are also consenting to being recorded.

Televised, vision and sound recordings or live broadcastings by members of the press or public at Council or Committee debates are permitted and anyone wishing to do so is asked to inform the Chairman of the respective Committee of their intention to record proceedings.



DRAFT MINUTES FOR THE MEETING OF COUNCIL MATTERS MONDAY 11TH DECEMBER 2023 AT 6.30PM IN THE GUILDHALL

Present: Councillors B Piper (Chair), C Beavis, T Bennett, J Chinnock, J Hodgson, D Peters and E Price.

Apologies: Clir Hannam.

In Attendance: Members of the public, Cllrs Auletta, Collinson, Cooper, Cummings and Roberts, C Marlton,

(Town Clerk) and C Bewley (Finance, HR and Lettings Manager).

1. APOLOGIES FOR ABSENCE

The Chair read a statement about how the meeting would be conducted and recorded. The apologies were accepted.

The Committee will adjourn for the following items:

PUBLIC QUESTION TIME

12 members of the public attended from the 'Hands Up' charity and expressed their concerns about the conflict between Israel and Gaza. The group called for an emergency meeting to consider a motion calling for an immediate ceasefire. The group explained they had approached the MP to ask for him to table the matter of a ceasefire in parliament but he had refused. Councillors agreed that in the absence of a meeting that the Mayor would urgently action a letter to our MP calling for a ceasefire, getting agreement of fellow Councillors by email. An item will be added to the January Full Council agenda to confirm the corporate position of calling for a ceasefire.

The Committee will reconvene to consider the following items:

2. CONFIRMATION OF MINUTES

To approve the minutes of 13th November 2023 and update on any matters arising.

The minutes were AGREED as an accurate record of the proceedings.

3. BUDGET MONITOR

To consider the Budget Monitor including the reserves projection.

This was considered and AGREED.

4. DRAFT 2024/25 BUDGET

To consider an initial draft budget for financial year 2024/25. Recommendations to Full Council needed on:

- Precept for 2024/25 a)
- Annual budget for 2024/25 b)
- Anticipated spend from Reserve in 2024/25 c)

The draft budget was presented as per the papers.

DRAFT COUNCIL MATTERS MINUTES 11TH DECEMBER 2023

To RECOMMEND to Full Council that (unanimously AGREED):

- a) Precept for 2024/25 is set at £656,022 (a 7.5% increase). Using the current tax base as indicative that makes the average Band D £220.62 per annum (£4.24 per week).
- b) Budget for 2024/25 is ratified as presented (with the amendment of the updated tax base figures when received from South Hams District Council). These include significant savings on the staffing structure, Visit Totnes work, Civic budget and Mayoral allowance.
- c) Anticipated spend from Reserve in 2024/25 is set at about £120,000 (subject to the minor changes relating to the tax base data).

Further work to allocate the detailed breakdown of the Community Development budget will happen after the Strategic Plan is adopted.

5. CHRISTMAS LIGHTS WASH UP

To consider the Christmas Lights project, its outcome and challenges to inform future years' planning. The document was noted, and thanks extended to staff. Further detailed discussion should take place in January regarding the 2024 Christmas lights contract, any changes needed to the second year of the Christmas late night events contract and any changes to the Christmas Light Switch On format.

6. COUNCIL ASSETS AND PUBLIC REALM WORKING GROUP

To note the minutes of the Council Assets and Public Realm Working Group held on 21st November and consider the recommendations (items 3, 7 and 9).

Noted. The Clerk clarified a couple of points in the notes for accuracy:

- The Totnes Museum Risk Assessment is actually a very long document with several action points. The document was reviewed, and 6 points were the responsibility of the Town Council as the freeholder and landlord. There are many other points that have been handed to the Museum Trust for action as they fall under their responsibility under the lease terms.
- The Grounds Maintenance contract runs from April to March annually so if we are retendering it
 would need to be at the start of 2024 not in the spring. It was not long ago that the contract went out
 to tender and there is no legal requirement to do this annually.

In terms of the recommendations from the notes:

Item 3, Civic Hall Ramp Access – The issue of wheel clamping at the bottom of the Civic Hall ramp has moved on. SHDC as the landowner are implementing a new system of bollards and demarked areas to ensure that free and clear access is maintained, and illegal parking is prevented.

Item 7, St Mary's Church Garden of Remembrance Flag Pole – The allocation of 1 day of officer time to upgrade the flagpole/garden of remembrance area was **AGREED**. It was noted that this asset is not owned by the Town Council.

Item 9, Cemetery Grounds Maintenance – It was **AGREED** to contact the existing contractors to ask for a 2024/25 quote. It was suggested that assuming the quote is reasonable that a tender process could be considered in Autumn 2024, by which time possible costings of running some or all the service in house would have been collated. It also allows time to consider biodiversity management of the site.

7. DATE OF NEXT MEETING

To note the date of the next meeting of the Council Matters Committee – Monday 15th January 2024 at 6.30pm in the Guildhall.

Noted.

The Committee will be asked to **RESOLVE** to exclude the press and public "by reason of the confidential nature of the business" to be discussed and in accordance with the Public Bodies (Admission to Meetings) Act 1960. (CONFIDENTIAL by virtue of relating to legal and/or commercial matters, staffing and/or the financial or business affairs of a person or persons other than the Council)

8. BANK STATEMENTS AND RECONCILIATIONS (Standing Item)

To consider the bank statements and reconciliations for November (financial).

These were reviewed and unanimously AGREED.

9. STAFFING BUDGET

To consider the staffing budget and information on staff roles (staffing and financial).

The staffing budget for 23/24 was noted.

The proposed staffing budget for 24/25 with the reductions as outlined in the report was unanimously **AGREED**. The reduction of approx. £95,000 of savings against the current staffing model was welcomed. It was noted that the overall budget for 24/25 would need to be ratified by January 2024 Full Council.

10. STAFFING UPDATE

For any general or urgent updates that required confidential sharing with Councillors (staffing).

None.

The meeting closed at 20.30

Catherine Marlton Town Clerk December 2023

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Budget Monitor - December 2023	20/21 YEAR END	21/22 YEAR END	22/23 YEAR END		2023/24			Comments
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Staff Training. Travel and Expenses	2287	4244	2988	3500	3500 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	a de la companya de l	Strin String	Underspend likely
Staff Recruitment	2575	1930	2984	3500	3500		25.00	
Phone and Broadband	1564	1100	1370	2300	2300		2401 - 5 S	
Office Supplies & nospitality Photocopier	1496	1536	1575	1600	7,4400		الإيوان المالي	
Subscriptions		4463	15062	10000		10 Marie	รณาเกร	Underspend likely
Professional Fees	7221	7514	26105	29000			30507	
Insurance	164/	3696	4618	7500	7500	2	_	Underspend likely
Website and II	5082	1999	1412	15000	15000 %		No. 8 (20)	
Van Maintenance		258	207	1325	1650		. 1650	
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Mayoral Allowance	7/12	956	3014	5750	. 5750	55%		Underspend likely
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Councillor Training and Travel	1085	210	514	12000	12000			
Elections	9,00	2524	1970	7200	7200 t		N. EYCO	Underspend likely
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Visit Totnes Marketing and event sponsorship	275	306	220	275				וכוחתבא בספת חמראתמרכת ווכיוכוו
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SUB TOTAL	Actual 31st March 2021	280	* 600	Original Budget			The state of the s	
Guildhall	YEAR END		202	CODO				Underspend likely
Cleaning	2456	2644	2581	10000				Overspend due to CCTV installation of £4530
Building Maintenance	191	6113	6469	10000	A 21.00	in the second		Increase in 23/24 to include riat
Business Rates	333	269	331	200	. 2005			Possible underspend - but some bills to date are based on
water	7000	. 4801	11603	25000	25000			estimated readings
Utilities	3634				Control of the second s			

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ום דחדאו	Castle Meadow and allotments income	Castle Meadow Maintenance and Water	St Marys Churchyard (Walls and trees)	General Maintenance	Open Spares	SUB TOTAL	emetery Fees Income	Chapel	forks and Maintenance (Memorials	Grounds Maintenance (Grass cutting and tree work)	Waste collection	Business Rates Water	Cemetery	SUBTOTAL	Flat 5a Rental Income	iuildhall Cottage Income(£975 a month)	astagte Clock Rental	Museum Maintenance	own Clocks	Rental Property Management Fees	Guildhall Office Maintenance	lat 5a Maintenance	Guildhall Cottage Maintenance	Property Maintenance	SUBTOTAL	quipment sales	Feed in tariff income and Water refund income	Management costs	quipment Maintenance	Misc & Marketing Civic Hall	icences	Building Maintenance	Jtilities .	Water	Cleaning and supplies	Civic Hall	SUB TOTAL		Weddings & Hire Income
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			Possible underspend - but emergency contingency required.				C	Possible underspend but a contingency for the Chapel roof and emergency repairs.							Ceased in 22/23	Sub-lessees covering cost of new lease		Possible underspend - but contingency in there for emergencies	New £600 lease from Sept 23		Included in Guildhall Maintenance from 23/24	PWLB loan paid off in 22/23					No shop water income since 22/23 due to shop closing down		Possible underspend - but new boiler is still to be paid.		Expected underspend as roof repairs delayed to next year	estimated readings	Possible underspend - but some bills to date are hased on						ilci ease iii visitor numbers and donations
0	<u>ا</u>		tingency required.					r the Chapel roof					, ,					there for			13/24						shop closing down		till to be paid.		eyed to next year	200000	ate are hased on						is

Precept and Income	Actual 31st March 2021	Actual 31st March 2021 Actual 31st March 2022 Actual 31st March Year END	Actual 31st March 2023 YEAR END	Original Budget	Current Agreeds: budget		जिनम्बद्धार प्रकारित	
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Bank Charges	86	104	189	650			1, 20000	
Procent and Income	-535280	-545986	-545986	-610253	610253			
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Council Tax Grant (Only guaranteed until 15/20)			-713	-1500		1	increase in	ווונבובאר ופובא
Investment Income		0	0	-10000	1000001		40,000	
Charity of Paige Adams KATE ABATEMENT	200202	-545887	-546510	-711503			一名[[] []	
SUB TOTAL	-545202	789646-	Approx. Section					
Community Development	Actual 31st March 2021 YEAR END	Actual 31st March 2021 Actual 31st March 2022 YEAR END	Actual 31st March 2023 YEAR END	Original Budget	र Gurrent Agreed? budget	German And	Title	
Community Outreach/Christmas				35000	000SE	/,7055		See breakdown below - expected overspend already agreed
Community Grants(incl. \$137 Funding)	44168	. 52508	49770	20000	25000	25(A)		All Overspend may harpen sealand of the Salary of the community fundraiser role.
Community Projects	0	0	13200	0	D	71.7	The state of the s	by Brailt Idilding medine (see See)
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Neighbourhood Flan	wolad aas	0266	31806	26000	21000	3/25		down below - experied overspond over 17
אוף מווח כתונתוב פוות בעבוות			00001	00464		Sink	See break	See breakdown below - expected underspend
Public Realm and Community Assets Projects	. see below	see below	75980	10000	- Lindon	(2.5)		
Climate Change/Green Travel	3986	2312	451.6	ODOT	Parting.		T. C.	
Public Toilets		0			\$7.00 M	The same of the sa		
Caring Town/Totnes Caring services		0	/					
Citizens Advice Service	· -							
Neighbourhood Plan/Planning	71413	see above						
Community projects SHARED SPACE and public realm	•	22938	•					
Community Grants Scheme/COVID 19		0			The state of the s			
Arts and Culture and Events		see above			Britan State			
Heritage Support	0	0					E500 PA 8	£500 PA grant for Easter Festival & £2710 GWR grant for
Grant Funding/Projects Income	-84500	-34370	-32705		. 0	55.55	Xmas Festival	tival
SI IB TOTAL	£35,067	£56,608	£150,424	£194,700	E104)7002	7. (4.0E)		
TOTAL TYPENDITIBE OVER INCOME	-5187,710	-£47,985	£90,527	£186,644	. 208'963.	-£123,172	£50,760 £46042 eo	£46042 expected underspend against agreed
TOTAL EXPENDITURE OVER INCUIVIE	AFFORTS.				The second secon			

al actual general reserves as start of 2023/24 £614,781	
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2023/24- proposed * * * *	K PROGETT SE	EXPECTED	NOTES A STORY
PUBLIC FEASTWAND COMMUNITY SEES PROJECT	. 13700	13700	Annual total allocation
Gredition (figures) (filtram 2 2 2 1)	0	19254	
Wayfinding phase 2	0	-14681	Paid from 22 23 budget above
Misc spend	0	-136	Metal paint, town sign maintenance, festoon. lighting Civic Square
Totnes Gardens	-2500	-2500	
External sockets Market Square	0	-595	
Bunting		-278	

.22306 Overspend already agreed for Christmas lights	-22306 C	-21364	TOTAL
Underspend due to Jower cost for mail drop	-2813	1 -4630	Community Consultation
	-500	-500	Facebook/Comms
	-500	-500	Defibrilator Pads/Servicing
	-2000	2000	Totnes Directory Updates
	-675	-675	Christmas shop front competition
Additional costs around infrastructure and repairs	-47760	-45000	Christmas lighting
Only the tree paid to date	-3000	-3000	Civic Square Lights and Trees
	-58	-59	Town meeting room hire
Annual total allocation (overspend for lights already agreed)	35000	35000	COMMUNITY OUTREACH
NOTES	EXPECTED.	BUDGET	2023/24 - proposed
Small expected overspend covered by GWR grant - £2.5k	-50	0	TOTAL
Small expected underspend	-2357	-3000	Christmas light switch on
Pillars artwork done to date. Possible underspend if no further projects are carried out in 23 24	-5000	-5000	Publicart
Small overspend but more than covered by GWR grant	-13693	-13000	Christmas late nights
Annual total allocation	21000	21000	ARTS AND CULTURE
NOTES	EXPECTED	BUDGET	2023/24 - proposed
Expected underspend year end	3564	0	TOTAL
Possible saving if not progressed	-5000	5000	Planting of flowers/beds/new planters
Possible saving if not progressed - currently have about £750 earmarked for Welcome signage	-5000	-5000	Public Seating and benches
	-1200	-1200	Replacement plants and repairs to planters over the year

Reserves impact - estimated long term forecast	
1000 100 100 100 100 100 100 100 100 10	£614,781
Reserves at the start of 2023/24	£52,584
Expected 2023/24 Outituin (spend non-reserve)	£562,197
Reserves impact for following 3 years	
Expected 2024/25 outturn (spend from reserve) with 10% increase for inflation to most costs,	£120,457
5% staff pay award and 7.5% precept increase.	
Total estimated reserves as end 2024/25	£441,740
Expected 2025/26 outturn (spend from reserve) with 5% increase for inflation to most costs, 5%	£96,581
staff pay award and 5% precept increase.	
Total estimated reserves as end 2025/26	£345,159
Expected 2026/27 outturn (spend from reserve) with 5% increase for inflation to most costs, 5%	£102,178
staff pay award and 5% precept increase.	
Total estimated reserves as end 2026/27	£242,981

ITEM 4 – MAYOR'S ENGAGEMENTS AND BUDGET OCT-DEC 2023

Date	Event	Venue
October		
	Licensing hearing for Riverside Café	SHDC, Follaton House
	Meeting with Vire committee about upcoming visit	Meeting Room
	Appeal Panel Meeting	Dart Totnes Rowing Club
1	Visit to Food In Community Unit	
2		Guildhall
2	LM of Plymouth - Battle of Trafalgar Charity Event	HMNB Devonport
	2 Civic Service and Lunch	St Mary's Church Royal Seven Stars
	6 Meeting RNLI representative	Guildhall
	0 Food In Community Event	Totnes United Free Church

November		
	Thank you Cream Tea for Guildhall	
9	Volunteers	Guildhall
10	Laying wreath on Poppy Train	Totnes Station
10	Pizza and Politics	Jamming Station
12	Remembrances Service	St Mary's Church
	Meeting with Swiss journalist	
21	about being a transition town.	Guildhall
28	Christmas Lights Switch On	.Civic Hall
30	Reception at French Embassy	London
December		
	Judge Christmas Window	
.4	Display	
10	Carol Service for Rowcroft	Buckfast Abbey
10	My Streets event	Palace Theatre Paignton
19		Rotherfold - Plains

Civic Events Budget 23/24	As at 31/12/23	Mayoral travel Bud	get 23/24
Emily Price	<u>1/4/23 -</u> <u>14/5/23</u>	Allocation	300.00
Allocation	693.15	Expenditure 29/08/2023	24.20
<u>Expenditure</u>		23/06/2023	24.30
Elizabethan reception food & wine	11.71		
Medals x 20	150.00		
Vire gift - wine	20.83		
Safety pins & ribbon	2.21		
Medal engraving	36.00	•	
Medal boxes x 6	12.07		
Bottle bags	7.49		
Cllr induction refreshments	59.96		
Balance remaining to c/f	392.88		
Emily Price	<u> 15/5/23 -</u> <u> 31/3/24</u>		
Allocation	5056.85		
B/f	392.88		_ 24.30
Civic Event income	666.65		
		Balance remaining	275.70
Expenditure			
Pizzas	138.50	•	
Bellringing - mayor making	160.00		
Buffet food - mayor making	49.85		
Flowers - mayor making Sandwiches for Cllrs Induction	41.67		•
	52.00		·
Catering - mayor making Remembrance Service wreath	216.50		
Donation re. Les Hill	25.00		
Donations re. Chris Hundy	25.00		
Stamps	25.00		
Willow & tissue paper	10.50		
Plymouth Civic Dinner	99.46		
Poppy Wreath	100.00		•
Table flags	18.32		
Flowers & wine	23.27		
Bell ringing - Civic Service	47.50		
Seven Stars - Civic dinner	160.00		
	4 0 0 0 0 0 0		
Voluntages croam too	1668.25		
Volunteers cream tea Xmas cards	1668.25 44.88 17.70		

Donations and raffles Wine gifts for Vire dignitaries Mayor & Sergeant photos Materials for Pegasus	40.00 46.96 2.40 13.43
Balance remaining	3090.19
Event costs Mayoral Choosing Civic Service & Dinner	468.02 1232.37

Councillor Expenses Claim Form

			-	Mileage	Amount
Date	Event/ Description/Journey details	Receipt enclosed Y/N	Keason tor no receipt	travelled (car) (45p per mile)	
1/12/23	Train toket to evention	2	Ticket Destroyed accidentally Bonk statement unclided		£113,20
			unstead		
				Total	料18.20
Name:	Name: Emily Prize		Payto: E Price EH	ct.	٠.
Signed:			Sort code:		
Date: 8/1/20	77/1/2	·	Account no:		

Please note: Your claim will be processed for payment in the next payment run after you submit the claim. We currently do two payment runs per month, one in the first working week of the month and one in the last working week of the month.



Photo 🦑

Done





Ali

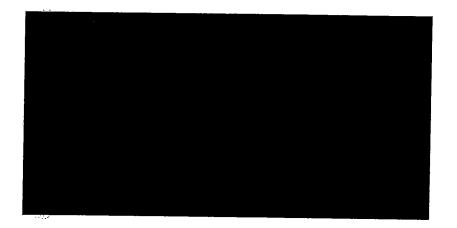
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Out

04 Dec 2023

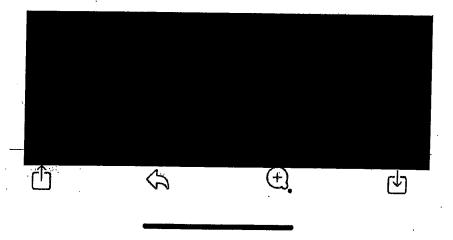


01 Dec 2023



("))) GWR TOTNES SST

-£113.20





Safeguarding Policy

TOTNES TOWN COUNCIL

AGREED JANUARY 2022

NEXT REVIEW JANUARY 2024

Everyone has a duty to safeguard children, young people and vulnerable adults. This Policy outlines the principles of good practice in safeguarding those using Town Council facilities or attending Town Council events.

1. Introduction

1.1 Safeguarding is everyone's responsibility and all Councillors and Council Officers who during the course of their employment have direct or indirect contact with children and vulnerable adults, or who have access to information about them, have a responsibility to safeguard and promote their welfare. There is a duty on the Town Council (and through organisations that it contracts to deliver services) to make and ensure appropriate arrangements to safeguard and promote the welfare of children and vulnerable adults are in place in the delivery of public events.

1.2 Definitions are as follows:

- a. Children and young people anyone under the age of 18 years.
- b. Vulnerable Adult anyone over 18 who is:
 - Unable to care for themselves
 - Unable to protect themselves from significant harm or exploitation
 - Or may be in need of community care services
- 1.3 Legislative background Totnes Town Council does not have a legislative role in safeguarding and promoting the welfare of children as defined in Chapter 3 of the statutory guidance to the Children Act 2004, 'Working Together to Safeguard Children', (https://assets.publishing.service.gov.uk/media/65803fe31c0c2a000d18cf40/Working together toosafeguard children 2023 statutory guidance.pdf). However, Totnes Town Council recognises it is a local organisation that works alongside children and families, particularly in the facilitation of public events, and can therefore play an important role when it comes to safeguarding children.

2. To Whom This Policy Applies

- 2.1 This policy applies to anyone working for or on behalf of Totnes Town Council whether in a paid, voluntary or commissioned capacity, for example contracted to do a piece of work.
- 2.2 It also applies to any individual or organisation using Totnes Town Council facilities for the purpose of delivering any service to children, young people or vulnerable adults.

3. Promoting A Safe Environment

- 3.1 In order to promote a safe environment for children, young people and vulnerable adults, Totnes Town Council will:
 - a. Provide safe facilities and do regular safety assessments.
 - b. Ensure that employees, councillors and leaders of activities in/on Town Council facilities, are aware of the safeguarding expectations.
 - c. Ensure that the policy for users of Town Council facilities includes a requirement that they are safe to work with children, young people and vulnerable adults (e.g. any adults who have

regular unsupervised contact with children, young people or vulnerable adults during the course of their duties should undergo appropriate Disclosure and Barring Service checks).

d. Ensure that attendees at functions are aware that parents are responsible for their children's safety and the location of a dedicated safe place for lost children is clear.

4. Safe Working Practice

- 4.1 All users of Town Council facilities or deliverer of Town Council events must follow the Town Council Safeguarding Children, Young People and Vulnerable Adult's Policy and procedures at all times. For example, they should:
 - a. Plan activities to involve more than one person being present or at least in sight or hearing of others. Alternatively, record, or inform others of their whereabouts and intended action.
 - b. Where possible, have male and female leaders working with a mixed group.
 - c. Ensure that photos or videos of individuals are not taken without written permission from parents/carers.
 - d. Ensure they have access to a first aid kit and telephone. Ensure that where a child, young person or vulnerable adult needs assistance with toilet trips and when first aid is required, that this is carried out in pairs or in the latter case, that it is carried out where they can be seen.
 - e. When working outside, ensure activities, breaks and clothing are suitable for the weather conditions and that shelter is available where possible.

5. Expectations Of Behaviour

- 5.1 All users of Town Council facilities or delivery of Town Council events should:
 - a. Ensure that communications, behaviour and interaction with users should be appropriate and professional.
 - b. Treat each other with respect and show consideration for other groups using the facilities.
 - c. Refrain from any behaviour that involves racism, sexism and bullying and in addition to report any instances of such behaviour to group leaders, Town Councillors, the Town Clerk or parents and carers, as appropriate.

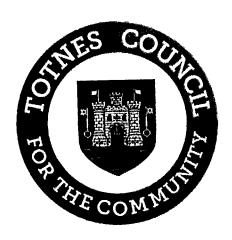
6. Allegations Against Staff and Volunteers

- 6.1 All staff and volunteers should take care not to place themselves in a vulnerable position with a child or vulnerable adult. If an allegation is made against a member of staff or volunteer, the person receiving the allegation will immediately inform the Town Clerk of Totnes Town Council.
- 6.2 Totnes Town Council should consult with the Local Authority Designated Officer (LADO) authorities before attempting to investigate or take action.
- 7. Confidentiality and Information Sharing

7.1 Confidentiality needs to be discussed and fully understood by all those persons who come into contact with children, young people and vulnerable adults, particularly in the context of child protection. No adult must ever guarantee confidentiality to any individual including parents, children and colleagues. Officers should always make children aware that if they disclose information that may be harmful to themselves or others, then certain actions will need to be taken. Wherever possible, consent should be obtained before sharing personal information with third parties.

8. Useful Contacts

Torbay and Devon Safeguarding Adults Partnership - www.devonsafeguardingadultspartnership.org.uk/
Devon Multi Agency Safeguarding Hub (MASH) - www.dcfp.org.uk/ or telephone 0345 155 1071 or email mashsecure@devon.gov.uk



Protocol for the Conduct of Council Business on the Death of a Senior National Figure

TOTNES TOWN COUNCIL MARCH 2022

REVIEW DATE: JANUARY 2024 (note: proposed amendments are shown as

underlined text or struck through)

South Hams District Council has issued guidance¹ of the steps that should be taken when Operation London Bridge is enacted. As part of the planning for such an event, Totnes Town Council should have a policy to oversee its conduct of business during a time when national mourning has been declared.

<u>Background:</u> There are codename operations for the plan of what will happen in the days after the death of senior figures of the Royal Family, and announcement of these bridges being 'down' will set the plan in motion. The codenames are as follows:

- Operation <u>Menai London</u> Bridge HM The <u>KingQueen</u> (State Funeral)
- Operation Menai Bridge HRH The Prince of Wales (Ceremonial Royal Funeral)
- Other Royal family members will be given Non-Ceremonial Royal Funerals.

Following the death of a member of the Royal Family, the Lord Chamberlain will consult with the Prime Minister before seeking the Sovereign's Commands with regard to the type of mourning to be observed. No action should be taken until there is a formal announcement of the death (therefore any 'media reports are

¹ Based on the document National Association of Civic Officers 'Marking the Death of a Senior National Figure', Third Edition issued April 2017.

coming in' stories should be ignored). The forms of mourning and their implications for Totnes Town Council are as follows:

- National Mourning observed by all. Flags are lowered to half mast from the day of death until the day of the funeral. Marking a silence may be observed.
- Royal Mourning no implications for Totnes Town Council.

Wider guidance from South Hams District Council (as the local authority) can be expected and timings for Proclamation Day are still to be confirmed (as they need to follow Devon County Council arrangements). However, the Chairman will make the announcement of the new Sovereign on Proclamation Day (2 days after the day of death of the Sovereign) or possibly the day after which the Mayor of Totnes will be invited to, and which can then be followed by the Mayor of Totnes' announcement to the town.

TOTNES TOWN COUNCIL PROTOCOL FOR MARKING THE DEATH OF A SENIOR NATIONAL FIGURE OR LOCAL HOLDER OF HIGH OFFICE

This protocol sets out the action to be taken in the event of the death of:

HM The King Queen*

HM The Queen

HRH The Prince of Wales

HRH The Duchess of Cornwall

HRH The Duke of Cambridge

HRH The Duchess of Cambridge

HRH Prince George

HRH Princess Charlotte

HRH Prince Louis

HRH The Duke of Sussex

HRH The Duchess of Sussex

HRH The Duke of York

HRH The Duke of Edinburgh Earl of Wessex

HRH The Princess Royal

HRH The Countess of Wessex Duchess of Edinburgh

The Prime Minister
Any former Prime Minister
The Members of Parliament for South Hams
A serving Mayor or Leader of the Council
A serving member of the Council

This protocol is to be kept under annual review, and the contact list will be updated annually in May.

* Bold type indicates the action is only required in the event of the death of the Sovereign.

PART 1 - Implementation of the Protocol on official confirmation of the death

Plans should only be implemented following an official announcement – 'reports of' are not official. On hearing/seeing an official announcement the Town Clerk, in consultation with the Mayor, is authorised to implement the protocol.

Action Required	Authorised By	Other Notes
Totnes Town Council's Mourning Protocol will be implemented on the formal announcement of the death of any one of those persons named above.	Implementation will be authorised by the Town Clerk or in their absence by the management team.	
Council Website – home page updated immediately/next working day to reflect the period of national mourning, details on condolence book, flag flying, meetings affected, proclamation details.	Implementation will be authorised by the Town Clerk or in their absence by the management team.	A template page is held which can be updated and published by Council Officers.

PART 2 - Flag Flying

Half mast flying has specific protocols and officers must ensure that they are aware of the correct method to employ and observe this when lowering a flag to half mast, or changing a local flag to the Union Flag for lowering to half mast. Please see notes at Annex A.

A -ti Dominod	Implemented By	Other Notes
Action Required	Town Maintenance Officer	See Annex A which sets out
On announcement of Death.	(TMO), following instruction	the correct procedure for
Immediately the flags being	from the Town Clerk or	flying a flag at half mast.
flown will be lowered to half	management team.	
mast. In the event of no flag	management team.	
being flown on the day, the		
Union Flag will be raised and		
lowered to half mast		
immediately.		
In the case of the death of a		
senior Royal family member		•
flags will be replaced with the		
Union Flag.	At all Civils Hall by the Town	
Applicable only following	At the Civic Hall by the Town	
the death of the Sovereign:	Maintenance Officer.	
On Proclamation Day (D+1)		
(the day following the death		
of the Sovereign, when the		
new Sovereign is proclaimed)		
flags will - at 1100 hours - be		1
raised to full mast and flown		}
throughout the day at full		` ·
mast. On the day following		
Proclamation Day (D+2) they		
will be returned to half-mast	<u> </u>	

at 1300 hours.		
On Subsequent Days. Following the death of the Sovereign or other members of the Royal Family identified in the list on page 1, flags will continue to be flown at half mast until 0800 hours on the day following the funeral (D+11).	At the Civic Hall by the TMO, following instruction from the Town Clerk or Governance and Projects Manager.	The funeral of the Sovereign will take place 10 days after the day of death. For other senior members of the Royal Family the number of days will be fewer, usually 8 days.
For all non-Royal senior figures identified in the list on page 1, the flag on the Civic Hall will fly at half mast on the day of the announcement of the death. On subsequent days the usual local arrangements will resume (i.e. the flag will be taken down) until the day of the funeral when the flag will again fly at half mast.		

PART 3 - Books of Condolence

Action Required	Implemented By	Other Notes
Opening Condolence Book. On	Town Clerk	Condolence Book supplied by
the day following the		SHDC and held in the
announcement of the death of		Governance and Projects
the Sovereign, <u>HM The Queen,</u>		Officer's Cell 3-Office.
The Prince of Wales or The		Any pages that have been
Princess of Wales, The Duchess		defaced or include offensive
of Cornwall, a Book of Condolence will be opened at		or other questionable
the Totnes Council Offices.		comments should be quietly
		removed until such time as a
In the event of another		decision can be taken as to whether or not they be
member of the Royal Family or		permanently excluded and
notable person, the Town		reasons for exclusion will be
Clerk in discussion with the		recorded separately.
Mayor will judge public feeling		. , , , .
as to whether a book of		
condolence should be opened		
locally.		
Books of Condelan access		
Books of Condolence will be	Administrators/Mayor's PA	
open from 1000 hours to 1600 hours Monday to Friday		If the Guildhall is open to
(or 1100-1500 hours if in the		visitors, the book of
Guildhall.		condolence will be set up in
		the well area. Alternatively,

		t∓he Guildhall Offices
They will remain open until	·	reception area will be used.
the close of the Council		Removal of bookcase and any
Offices on the day following		posters from the wall, replace
the funeral. A table with a		with a small table from the
table cloth, framed		
photograph of the relevant		Guildhall.
person, a pen and the book of		
condolence will be set up.		1 - 51104
Supplies. South Hams District	·	Note: no photograph of HM
Council has supplied the		The King or condolence book is
following:		currently held. Images of HM
- 1 x Book of Condolence and a	·	the King for Council use will be
supply of suitable paper;		released in 2024.
- 3 x pens;		These items are held in a clear
- 1 x white table cloth; and		box in the <u>Governance and</u>
- 1 x photo frame to hold a		Projects Officer's Cell 3-office.
photograph of the relevant		1
person.		
Mayor's Statement. The Mayor	Statement to be issued by	Guidance on the content of
will issue a statement via the	the Town Clerk, administrators	the statement is set out at
Clerk, expressing the sadness	to ensure a copy of the	Annex B.
of the Council and people of	statement appears on the	
Totnes at the news of the	home page of the Council's	
death of The statement	website, its noticeboard and	·
will also appear on the home	Facebook page.	1
page of the Council's website	Statement to be emailed to all	, ,
and noticeboard and will be	Councillors and to the Totnes	1
included in social media posts.	Times.	
meradea in boola, means p		
The statement will confirm		1
that flags are to be flown at		
half mast and will give details		·
of the Book of Condolence and		
any minute's silence to be	•	
observed. In the case of the		
death of the Sovereign it will		
include arrangements for the	•	
Proclamation Day		
announcement. In the case of		
the death of the Sovereign or a		·
member of the Royal Family it		
will also mention any		
arrangements for an e-Book of		
Condolence on the Royal		
website.		·
Closing Condolence Book.		[Note: SHDC collected the
When a Condolence Book has		condolence books for the Late
been closed the Clerk will		Queen Elizabeth II.]are still
discuss with SHDC		considering whether to collect
arrangements for retention.		up the books of condolence
arrangements for retention.		and bind them into a single
	<u> </u>	

	document for South Hams,
	which will then be stored by
	agreement at Devon Archives;
	or alternatively whether
	Devon County Council will
	agree a format for their books
	of condolence (which SHDC
	books would mirror) and for
·	DCC to collect the books of
·	condolence, have them bound,
	and keep as part of their
	records.]

PART 4 — Council Meetings and Events during the Period of Mourning

The Mayor and Deputy Mayor are to attend appropriate events where they continue, however if the country is in national mourning, parties, dinners and more celebratory events should be declined.

	T
Implemented By	Other Notes
The Town Clerk or	Clerks to Committees to
management team.	discuss requirement of
	meetings (whether to
	postpone/cancel) with Mayor
	and/or Chairs, and/or
	reallocate urgent Council
	business onto agendas
	accordingly.
	Working groups are unaffected
	as they are not formal Council
	meetings.
The Mayor, Town Clerk	Consideration may also be
	given to working with
	supporting local
	faith groups in attending any
	to arrange some
	sort of Service on the eve of
	the funeral.
	[Note: for the Late Queen, a
	service was organised the the
	Exeter Diocese for St Mary's
	Church, with SHDC issuing
	invites to the Mayor.
	The Town Clerk or

At 1100 hours on Proclamation Day (D+1) the official proclamation of the new King will be read at St James' Palace. At noon it is read at the Royal Exchange, then the heralds set out for Edinburgh/ Cardiff and Belfast. (D+2) the heralds read their proclamation in the capitals. Then the local proclamations can be read. SHDC timings are TBC, depending on DCC arrangements. The Mayor of Totnes will be invited to the SHDC Proclamation announcement which will be read by the Chairman of the Council, and will pass a copy of the Proclamation to the Mayor for TTC records.

Action Required	Implemented By	Other Notes
In Totnes the Proclamation		[Timings will depend on when
will be read as follows:		SHDC are making their
By the Mayor or Deputy	Town Clerk to be alongside	announcement as TTC will
Mayor at the Brutus Stone.	the Mayor	need to follow this and it is
Timings dependent on Devon		suggested that a 5pm timing
County Council and South		is adopted]
Hams District Council		Official wording will be
arrangements.	,	promulgate or s§uggested
		wording of the Proclamation
The Mayor and Deputy Mayor		is at Annex D.
to be robed -with black		5
rosettes and black gloves.	Town Sergeant	
Invites. All those listed in	Mayor's PA and	Black arm bands stored in the
Annex C to be invited to be	Administrators.	clear box in the <u>Governance</u>
present. Councillors and		and Projects Officer's Cell 3
Officers to wear dark clothing.		office.
Black Arm bands to be		
available.		
Reading of the Proclamation	Notification of the reading of	Notify the local Police of the
to be publicised.	the Proclamation to be given	<u>date and time – a formal road</u>
	by the Town Clerk to those	closure is not required.
	identified at Annex C.	
	Town Clerk and	
·	Administrators to ensure that	
	the public are informed by	
	press release and items on	
	the Council's website,	
	noticeboard and Facebook	·
	page.	

PART 6 - Dress Code

During the official mourning period black arm bands will be available for wearing when representing the Council. Councillors and Officers when on official duty should wear dark coloured clothing, at a minimum for the first day after the announcement, Proclamation Day, for any official minute's silence and on the day of the funeral.

Action Required	Implemented By	Other Notes
Supplies. A stock of arm bands	The stock to be issued and	Black rosettes and arm bands
will be held in the Council	maintained in good order by	are stored in the clear box in
Offices. They will be available	the Mayor's PA.	

from the Administrators for		the Governance and Projects
use by Councillors and Town		Officer's Cell 3-Office.
Clerk attending on Council		
business following the death		At the time of the annual
of a senior national figure.		review of this protocol
		consideration will be given to
		the number of items in stock,
		their condition and the need
		for cleaning, repair or
		replacement. A list of
		suppliers for these items is set
		out at Annex F.
Chains of Office. On the death	Mayor's PA.	Existing ribbons to be used on
of the Sovereign, the Totnes		the reverse from the day of
Town Council chains of office	·	death until and including the
will not be worn by the Mayor		day of the funeral of the
or Deputy Mayor and instead	,	Sovereign. Held by the
badges of office will be worn		Mayor's PA.
on a black neck ribbon. The		
only exception is at		Rosettes stored in the clear
Proclamation events (SHDC or		box in the Governance and
Brutus Stone).		Projects Officer's Cell 3-Office.
		Black Gloves stored in the
Black rosettes (for wearing on		Muniment Room.
the Mayoral robes) and black		
gloves will be available.		
Maces. From the day of death	Administrators.	The black ribbon for the
until and including the day of		maces is held with the black
the funeral of the Sovereign,		rosettes and arm bands in the
the maces will have a black		clear box in the Governance
ribbon tied in a bow around		and Projects Officer's Cell 3
the shaft. The only exception	,	Office.
is at Proclamation events		
(SHDC or Brutus Stone).		
Guildhall Photograph of HM	Administrators.	Ribbon is stored in the clear
The Queen. The frame of the		box in the Cell 3 Office.
photograph should be draped		
in thick black ribbon if the	·	
Guildhall is open to the public.		

PART 7 - Marking a Silence

Where the death of a senior member of the Royal Family is to be marked by a Silence, an announcement will be made by Buckingham Palace.

Action Required	Implemented By	Other Notes	
<u>Leading the Silence</u> . The			
Mayor will lead a Public	, , , , , , , , , , , , , , , , , , ,	·	
Silence outside of the			Ì
Guildhall.	·		

Those listed at Annex C to be invited. Mayor and Deputy Mayor to be robed with black rosettes and black gloves. Dark clothing requested. Black arm bands to be available.	Notification of the reading of the Proclamation to be given by the Mayor's PA to those identified in Annex C.	
Publicity. The Public Observing of the Silence to be publicised. Arrangements for media access.	Clerk and officers to ensure that the public are informed by press release and item on the Council's website, noticeboard and Facebook page.	

PART 8 - Letters of Condolence

This is separate to the book of condolence and should be sent to the Palace or other residence as directed by the official announcements.

Action Required	Implemented By	Other Notes
As soon as practical, a letter of condolence will be drafted and circulated to the Town Mayor before dispatch. It will include details as to whether any book of condolence has been opened and how it will be retained after it is closed.	Town Clerk	Only one letter to be sent.

Further advice can be found in the National Association of Civic Officers 'Marking the Death of a Senior National Figure' Third Edition issued April 2017.

ANNEX A

Flying Flags at Half Mast

Full details of the correct way to fly flags at half mast is given on the website of the Flag Institute (www.flaginstitute.org).

It is important that the guidance given by the Flag Institute is adhered to strictly.

Half mast means the flag is flown two-thirds of the way up the flagpole, with at least the height of the flag between the top of the flag and the top of the flagpole. Flags cannot be flown at half mast on poles that are more than 45° from the vertical, but a mourning cravat can be used instead (see the Flag Institute's website for further details).

When a flag is to be flown at half mast, it should first be raised all the way to the top of the mast, allowed to remain there for a second and then be lowered to the half mast position. When it is being lowered from half mast, it should again be raised to the top of the mast for a second before being fully lowered.

When a British national flag is at half mast, other flags on the same stand of poles should also be at half mast or should not be flown at all. Flags of foreign nations should not be flown, unless their country is also observing mourning.

ANNEX B

Content of the Public Statement to be Issued by the Mayor of Totnes on the Announcement of the Death of a Senior National Figure or other Prominent Figure

The statement should begin with a suitable expression of the sadness of Totnes Town Council on hearing the announcement.

It should go on to state that flags will be flown at half mast.

If it is an occasion when Books of Condolence will be opened, then reference could be made to that.

When a decision has been taken on the Mayor's programme of events and engagements it might be stated that events are being cancelled as a mark of respect or that they will begin with a period of silence.

If in doubt, do not rush out a statement which commits the Council to action before that action has been discussed and has the necessary agreement.

ANNEX C

Those to be invited to be present at the Reading of the Proclamation on the accession of a new Sovereign and at the Public Observance of a Two Minute Silence

- All Members of the Council
- Honoured Citizens/Freemen of the Town
- Past Mayors (if not serving Members of Council)
- Police
- Local Fire Commander
- A representative of the Lord Lieutenant (Deputy Lieutenant)
- Representative of different faith groups in town (St Mary's Church/St John's Church / St Mary and St George Roman Catholic Church / Methodist / United Reform / The Gospel Hall/ The Kingdom Hall/ The Quakers)

NOTE:

The Proclamation will be read at County Hall by the High Sheriff. The Lord Lieutenant will be present at that ceremony.

The Proclamation will be read by the Mayor, with the Town Clerk alongside them.

Suggested words for the Mayor Reading the Proclamation

The Mayor (or in their absence the Deputy Mayor or the immediate past Mayor) to say:

We come together this afternoon following the passing of our late Sovereign, Queen Elizabeth the Second. Our sadness at this time is shared by people across the globe, as we remember with affection and gratitude the lifetime of service given by our longest-reigning Monarch.

But the basis on which our monarchy is built has ensured that through the centuries the Crown has passed in an unbroken line of succession. Today's ceremony marks the formal Proclamation to the people of Totnes of the beginning of our new King's reign.

Yesterday the Accession Council met at St. James's Palace to proclaim our new Sovereign. The flags which had flown at half-mast since The Queen's death were raised briefly to their full height to mark the start of His Majesty's reign.

The Accession Council also made an Order requiring High Sheriffs to cause the Proclamation to be read in the areas of their jurisdiction. The High Sheriff of Devon discharged that duty earlier today and now, with my humble duty, I now bring the words of the Proclamation to the residents of Totnes.

Ladies and Gentlemen. The Proclamation of the Accession.

READS THE PROCLAMATION

At the end of the Proclamation the Mayor will say: God Save The King

Official Guests repeat: God Save The King

All present join in saying: God Save The King

Finally, the Mayor will call for three cheers for His Majesty The King.

Dispersal

TTC Actions – Summary List

Announcement Day:

- (If announcement before 10pm otherwise by 9.30am following morning) flag to be lowered to half mast (Union flag to replace any others in the event of a member of the Royal Family).
- (If announcement before 5pm) condolence book and photographs to be readied for following day.
- Statement to be approved by Mayor/Deputy Mayor for release.
- Advise press of the proclamation details.
- Send invitations for proclamation.
- Website home page updated.

D+1:

- Condolence book opened.
- Flag to be raised to full mast at 11am when national proclamation read.
- Statement released if not already.

D+2:

- Flag returned to half mast at 1pm.
- South Hams District Council proclamation at 2pm.
- Totnes Town Council proclamation at 35pm from the Brutus Stone.

Funeral day:

- (D+10) Sovereign funeral.
- 2 minutes silence (if announced by Buckingham Palace).

Funeral day +1:

- 8am raise flag to full mast.
- Condolence book closes at 4pm (prepared for binding and insertion to the council archive/ return to SHDC).
- Condolence letter issued on behalf of Mayor to Private Secretary of deceased, if Sovereign deceased it goes to new Sovereign's private secretary and includes details of condolence book archive.

[Note: D = day of death, for example D=1 is the day after the announcement of the death]

Equipment List and List of Possible Suppliers

All items are in a box labelled 'Operation London/Menai Bridge' in the Governance and Projects Officer's office.

Condolence Books: to be issued by South Hams District Council.

Pens (x3): issued by South Hams District Council.

Black arm bands (x20).

Black Ribbons for the Mayor's and Deputy's badges of office: reverse of existing ribbons, held by Mayor's PA.

Black Rosettes for Mayoral Robes (x 2) (replacements can be purchased from Toye, Kenning and Spencer).

Table cloth: issued by South Hams District Council.

Photo frame: issued by South Hams District Council.

Framed photograph – new photo awaited.